
MICAH PROJECTS
ANNUAL REPORT
2013 / 2014

2013 2014



MICAH PROJECTS INC

Breaking Social Isolation
Building Community

Vision Statement

Our hope is to create justice and respond to injustice at the personal, social and structural levels in society, including government, church and business.

Mission Statement

To respond to people who experience exclusion, poverty, injustice and social isolation so that they may experience inclusion, economic wellbeing, justice and connection within their community of choice.

Guiding Principles

In responding to individuals, families, groups, communities and institutions, we believe that every adult and child has the right to:

- a home, an income, healthcare, education, safety, dignity and connection with their community of choice;
- access to a broad range of personal, social, intellectual, economic and spiritual resources for personal and community wellbeing;
- forums to participate in decisions which impact on their lives at an individual, social and structural level;
- equity, acknowledging the impact of age, gender, economic status, disability, sexual orientation, culture and religious belief;
- opportunities for processes that redress past and/or present experiences of neglect and abuse;
- resources to enable restoration of relationships with self, family, community, social and religious institutions.

Micah Projects endorses the United Nations Declaration of Human Rights.

We acknowledge the Aboriginal and Torres Strait Islander peoples of Australia as the traditional owners of this land and support the right of Indigenous people to self determination and cultural expression.

Core Business

The agreed core business or reason for being of Micah Projects is:

An unswerving commitment, focus and determination to advocate and deliver on our social justice mandate.

The service areas that will be governed by the Board and continuously developed and delivered by the Coordinator, team leaders and workers are:

- Working with Families, Women and Children
- Lotus Place (Working with Forgotten Australians)
- Homelessness to Home Support Services
- Supportive Housing Services
- Inclusive Health
- Mental Health and Disability Support Services
- Innovation, Research and Evaluation Unit
- Business Services.

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MICAH PROJECTS BOARD MEMBERS 2013/2014

Above: Micah Projects Board from left: Julie Cork, Margaret Ridley, John Fitz-Walter, Jill Lang, Claudine Umashev, Michael Kelly, Terry Fitzpatrick, Carol Eapen, Joanne O'Brien, Mary Sheehan and David Gonsalves. (Absent: Sue Bradnock.)

Photography: Patria Jannides.

Chairperson

Michael Kelly
*Natural Resource Officer
Department of Natural Resources
and Mines*

Treasurer

Sue Bradnock
Principal, Total Audit Services

Secretary

Terry Fitzpatrick
Priest, St Mary's Community Ltd

Board Members

Julie Cork
Organisational Consultant

Carol Eapen
*Chartered Accountant
& Financial Counsellor*

John Fitz-Walter
Educator & Facilitator

David Gonsalves
Lawyer, MPN Lawyers

Jill Lang
*National Coordinator,
Anti-Poverty Week*

Joanne O'Brien
Partner, CRH Law

Margaret Ridley
Freelance Curator

Mary Sheehan
*Pastoral Care Worker,
Mater Health Services*

Claudine Umashev
Barrister at Law

CHAIRPERSON'S COMMENTS



Above: Michael Kelly presenting a certificate of appreciation to our young fundraiser Jamielle Rogers at Micah Projects' 2013 AGM. In lieu of receiving birthday presents Jamielle asked her friends and family to donate to Micah Projects.

Micah Projects has always been clear that if we are to make a difference to the people we support, we must continue to evolve in the way we carry out our work. We are confronted with need wherever we go, and passionate in our desire to respond. To do so effectively, we must be confident that we are making an impact, and we must continually seek new and innovative ways of meeting demand.

The Board takes very seriously its responsibility to provide the strategic framework for this to occur, while at all times staying true to Micah Projects mission of responding to those who experience exclusion, poverty, injustice and social isolation. I thank all Board members for their dedication and genuine commitment to the task, and for never shying away from the challenging issues.

The Board is confident that the new and existing partnerships Micah Projects has developed over the last year have helped the organisation achieve its purpose. We are deeply grateful to the many like-minded organisations who have assisted us to offer a more comprehensive service, or who support us in

a myriad of other ways. Together, we can present a formidable force for good.

This comes into particular focus as we look to the past and future. This year we farewell the Brisbane Homelessness Service Centre (BHSC) which, with a change in circumstances, can be no longer. The Centre, established in 2006, was our first initiative to recognise the importance of co-location of services in order to provide a more integrated and responsive approach to those experiencing homelessness or at risk of homelessness. We thank our partners and all of the many staff and volunteers who have worked at the Center over the years. As the three year *500 Lives 500 Homes* campaign launched this year, I reflected that the BHSC had set the stage for this and future partnerships. The Board is very excited about the impact that this coalition of 34 partner agencies can make on the people we support.

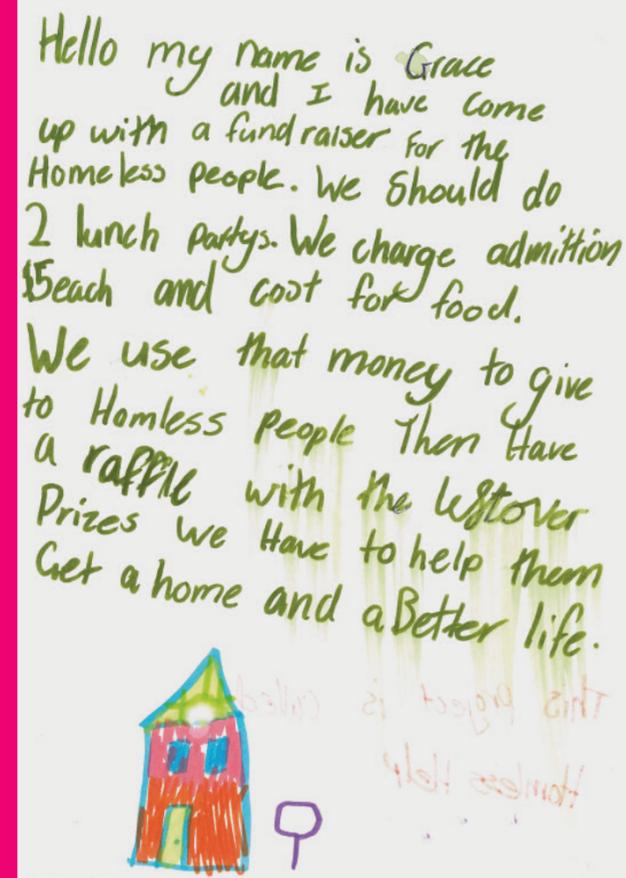
Equally exciting has been the evaluation of some of Micah Projects key initiatives to show concrete evidence of their effectiveness. With demand high, and resources limited, we must be able to justify our work. We can now be confident, for instance, of the economic benefit of proactively addressing the health and housing needs of Brisbane people experiencing homelessness through our Homeless to Home Healthcare After-Hours Service. We are also pleased to be able to plan the future of our other programs through the learnings of rigorous internal and external evaluations.

Our staff and volunteers are the strength of our organisation and I cannot praise them highly enough. I thank them for their compassion and humility, and their willingness to always 'go the extra mile'. They work under the exemplary leadership of Karyn Walsh, our Coordinator. On behalf of the Board I thank Karyn most sincerely for the professional manner in which she supports us and embraces our decisions, and with the vision she shows for the organisation.

The Board looks forward to working with all involved with Micah Projects in the coming year, to fulfill our vision of creating justice and responding to injustice. The future will be an exciting and challenging journey.

Michael Kelly
Chairperson

COORDINATOR'S REPORT



Above: Nine year old Grace's letter was posted to us by her Mother in September 2013. We were very moved by her heartfelt effort.

Opposite page: National Roundtable workshop with Becky Kanis, Director of the USA 100,000 Homes Campaign, November 2013.

Photography: Katie Bennett, Embellysh.

This year's Report reflects the web of relationships, partnerships and contributions that government, institutions, community organisations, philanthropists, corporate sponsors and citizens make to bringing to reality our vision as an organisation to create justice and respond to injustice in our community.

On a daily basis the government funding we receive, and the donors and volunteers who contribute, help us to carry out our mission. That is to bring people from homelessness to having a home; from social and economic isolation to social and economic inclusion; from disconnection at a personal level to connections with family and friends; and greater access to resources, opportunities and services in the community.

This year we have continued and refocused our housing and homelessness work to ending homelessness one person, one family at time in Brisbane, with a renewed goal of 500 households over three years. Building on our work from 2010 - 2013 on 50 Lives 50 Homes, our 500 Lives 500 Homes campaign has, this time, broadened our challenge to include families and children. Once again, over 100 volunteers contributed to our effort over two weeks, to understand and know by name the individuals and families in Brisbane who are homeless, living in insecure housing, on someone's couch and/or in temporary accommodation. Our efforts to reduce rough sleeping have had an impact in Brisbane and especially those who have been homeless the longest. However the overall rate of homelessness is growing, particularly for children accompanying their parents. The registry fortnight in March clearly showed children as the highest population group, with almost half under school age.

This work has strengthened our vision as an organisation to explore how more effective responses can be developed to ensure that the children we see across our homelessness, domestic violence and Young Mothers for Young Women programs can gain greater access to early childhood programs. With the assistance of John Barnes Foundation we have been able to continue our efforts to develop Caterpillar House as an early childhood hub. Our goal over the next three years is to have clarity about the way in which we need to plan and work with the diversity of people who find themselves dealing with hardship and how we can continue to prevent and end homelessness, including how we can be more focused on working with women and children.

Micah Projects hosted and welcomed back Becky Kanis, Director of the USA 100,000 Homes campaign for a National Roundtable.



The workshop focused on meeting our goals for ending rough sleeping with partners from across Australia.

This year we have opened Lotus Place offices in Townsville and Rockhampton which enables people to access services and support locally, including access to the Royal Commission into Institutional Responses to Child Sexual Abuse. It has been our privilege to work with the Royal Commission and to finally have a mechanism in Australia to speak the truth about past injustices and work with survivors in seeking justice. The pain, loss and suffering of thousands of individuals and their families can now be acknowledged, and they can find a rightful place in our community.

It has been a year of progress in our Homeless to Home Healthcare, which we are moving forward with a new identity - Inclusive Health: Partnerships in Healthcare for All. There are many factors that exclude people from accessing healthcare, including homelessness, illness, disability, and a history of childhood and adult trauma including sexual assault. Our health partnerships integrate the skills, expertise, and referral pathways required to deal most effectively across all of these issues. We value the expertise of Mater Health Services and St Vincent's Private Hospital Brisbane in continuing to develop an integrated response.

The economic evaluation of the Homeless to Home Healthcare After-Hours Service, which we commissioned this year, has also given us objective evidence that the program works. It revealed that the financial cost of permanently and proactively addressing the health and housing needs of Brisbane's homeless people is far lower than the financial cost of doing nothing. In an environment of increasing demand for our services, it is imperative that we can show outcomes which demonstrate cost benefits for what we do.

As an organisation we, like many others, exist in an external environment where the role of not-for-profits continues to be debated. Change in procurement arrangements have created more instability within communities, not only for organisations but also for the people we support. There is a growing tension around our identities as not-for-profits. On the one hand we are being reorganised around the needs of government contracting policy and arrangements. On the other hand we need to engage, value and make visible the investment generated by and with citizens who share the vision that all citizens can live in our community with dignity, safety and a quality of life that is acceptable by community standards.

To continue this very important public conversation we have invited Tony Nicholson, a national leader and contributor, to speak at this year's Annual General Meeting. Tony, who is the CEO of the Brotherhood of St Laurence in Victoria, highlights the need to refocus on the importance of community involvement, to sustain local solutions to local issues, and for not-for-profits to re-orient our work in the context of community.

Micah Projects continues to have a passionate Board, with members giving their time and skill constantly as we navigate our way through change. Our staff continue to put into action the value of engagement with the community of Brisbane. Our volunteers, donors and sponsors continue to invest in people so we can make the difference we aspire to. We continue to thank members of St Mary's, an independent faith community for their practical, moral and spiritual support. We recognise the richness that comes to our work through the schools, faith communities, individuals and families as well as corporates and philanthropists who give to Micah Projects so we can give to those who are most vulnerable in our community.

Karyn Walsh
Coordinator

2013/2014 HIGHLIGHTS

MEASURING OUTCOMES – RESULTS BASED ACCOUNTABILITY™

Governments and community service organisations working to drive service improvement and create positive change in communities are increasingly looking to measure their impact. Micah Projects believes our commitment to social justice and our approach to support can make a difference in people's lives. But how can we measure that? And how do we know if we could be doing better for somebody?

This year we have explored methods of outcomes measurement to drive innovation in our organisation and enable community change through collaboration. We have selected the Results Based Accountability™ methodology, a data-driven and disciplined way of thinking and taking action. It involves choosing performance indicators to measure outcomes and a 'turn the curve' methodology to understand trends in this data and identify strategies to improve or 'turn' concerning trends.

Housing, health, income, safety and connection with community is fundamental to Micah Projects' work. It is our goal to share with you in the next Annual Report our strategies for improvement and innovation in these areas, along with data to demonstrate the outcomes we are achieving from the perspective of those we support.

ECONOMIC EVALUATION OF THE HOMELESS TO HOME HEALTHCARE AFTER-HOURS SERVICE

The key finding of the economic evaluation of the Homeless to Home Healthcare After-Hours Service is that the model works for both individuals and the health system. The model is a nurse-led outreach healthcare service, embedded within a broader 'Housing First' approach to homelessness. Services are provided to individuals in a continuum of care beginning with outreach to people living on the street through to ongoing care through home visits when a person is housed.

The economic evaluation was undertaken by Professor Luke Connelly BA (Econ), MEconSt, PhD (Qld) and was funded by Mater Health Services, Greater Metro South Brisbane Medicare Local and Metro North Brisbane Medicare Local.

The report found that the financial cost of proactively addressing the health and housing needs of Brisbane's homeless people is far lower than the financial cost of doing nothing. The investment of \$503,000 in Homeless to Home Healthcare After-Hours Service saved the Queensland public health system between \$6.45 and \$6.9 million.

The evaluation identified the Homeless to Home Healthcare After-Hours Service as a strong success:

- Extensive hospital usage declined substantially among participants during the evaluated period;



MEGAN, HOMELESS TO HOME HEALTHCARE REGISTERED NURSE WITH MAX, BRISBANE CITY, APRIL 2014.

Photography: Patrick Hamilton.



Above from left: John O'Donnell (Mater Health Services), Tracey Batten (previously St Vincent's Health Australia), Jim DeCouto (Micah Projects), Peter Pearce (Mater Health Services), Ros Butler (Homeless to Home Healthcare), Karyn Walsh (Micah Projects), Matthew Kearney (St Vincent's Private Hospital Brisbane), Madonna McGahan (Mater Health Services), Cheryle Royle (St Vincent's Private Hospital Brisbane) and John McAuliffe (previously Mater Health Services).

- Hospital costs for participants dropped dramatically during the evaluated period; and
- Health-related quality of life improved among participants during the evaluated period.

In a social model of health, housing and health are inextricably linked. The integration of mobile healthcare with assertive homeless street outreach enables people to access the healthcare they need to better manage their health and to obtain and sustain stable housing. Once housed, support to stay housed and address their personal health needs enables them to break the cycle of homelessness.

CATHOLIC HEALTH AUSTRALIA OUTREACH HEALTHCARE AWARD

The Homeless to Home Healthcare After-Hours Service was awarded the 2013 Catholic Health Australia Outreach Healthcare Award in recognition of its major contribution to those in need. The Award honours a Catholic Health Australia member organisation for the development and delivery of innovative services devoted to improving the health status of the vulnerable and marginalised.

Homeless to Home Healthcare After-Hours Service commenced in 2005 as an initiative of Mater Health Services and Micah Projects, with St Vincent's Private Hospital Brisbane joining the

innovative partnership this year. The service is resourced through nurses employed by Mater Health Services and funding provided by St Vincent's Private Hospital Brisbane, Greater Metro South Brisbane Medicare Local and Metro North Brisbane Medicare Local.

CEO of Catholic Health Australia, Martin Laverty said the partnership has changed the lives of hundreds of people, and that Homeless to Home Healthcare After-Hours Service provides an innovative way of delivering integrated, multidisciplinary health and community services to people who are homeless or at risk of homelessness.

"Mater and Micah have brought a range of groups together with different interests and areas of expertise ... to improve the health prospects of people who would otherwise continue to struggle with the effects of their circumstances" Mr Laverty said.

With Homeless to Home Healthcare After-Hours Service as the foundation, Mater Health Services, St Vincent's Private Hospital Brisbane and Micah Projects are working together with a broad range of partners to establish 'Inclusive Health', a comprehensive integrated primary healthcare approach for vulnerable groups within the community. The Inclusive Health approach comprises delivery of nurse-led primary healthcare, integrated responses with community services, and networking and effective referral pathways to secondary and tertiary healthcare for vulnerable individuals and families.



Monique, Luke and children who are working with our Young Mothers for Young Women and Family Support and Advocacy Teams.

Photography: Lachie Douglas.

PATHWAYS TO EMPLOYMENT AND TRAINING FOR VULNERABLE FAMILIES – PHILANTHROPY INVESTING IN OUTCOMES

The Mercy Foundation and the John Barnes Foundation funded two separate projects which assisted Micah Projects to further develop our evidence base for working with vulnerable families and their children to break the cycle of intergenerational poverty and disadvantage. Synergies between the projects leveraged additional value in strengthening families to achieve stable income and housing.

We thank the Mercy Foundation and the John Barnes Foundation for their ongoing support for innovative practice development.

Mercy Foundation Grant – sustainable employment outcomes for families

The Mercy Foundation funded a one-year project to create sustainable change for families experiencing homelessness or at risk of homelessness by intensively supporting parents to engage in employment and training opportunities.

The seventeen parents involved with the project were in jobless households and had experienced significant disadvantage since childhood, with compounding factors such as a history of addiction, mental health issues, disability, and significant disengagement from schooling and employment.

The project offered an individualised approach, with a targeted employment action plan developed with each participant, identifying barriers to engagement and strategies to reduce them. This was coupled with a strong, collaborative case management partnership with a Job Services Australia Provider.

The project achieved its four main objectives, which were to:

- increase parents' engagement in employment, education and training
- reduce parents' barriers to participation in employment, education and training
- embed employment and training outcomes into practice at Micah Projects, and
- inform our ongoing planning and development in the area of employment, education and training for this vulnerable population.

At the end of the project, two participants had been supported into stable employment, four had obtained employment interviews, and seven had completed a training or education program. During the project, all seventeen participants stayed housed and three improved their housing circumstances.

The learnings from the project will inform the development of a practice model for achieving employment, education and training outcomes for vulnerable families. Breaking the cycle of disadvantage and homelessness requires a focus on education

and training simultaneously for both parents and their children. While parents are engaged in these activities children's play and early childhood activities are organised to provide stimulating learning opportunities for children. Further, the project demonstrated that an early focus on achieving family stability, through flexible and collaborative case management and intensive support, effectively reduces barriers to education and employment for families who have experienced homelessness or have been at risk of homelessness.

John Barnes Foundation Grant – Early Intervention for Young Families

The John Barnes Foundation grant assisted us to develop our early intervention services for young parents and their children, with a priority on evidence-based programs for infants to five. The grant contributed to implementation of an evidence-based 'two-generation' response to break the intergenerational cycle of poverty and disadvantage by combining family and personal support with early childhood education and care.

As an early intervention strategy, addressing income and employment outcomes for young parents produces significant benefits in terms of financial security, self-esteem and social engagement for both themselves and their children. At the same time that parents are being supported to address barriers to their participation in education and employment, opportunities are created for their children to access developmental and educational opportunities in early childhood programs.

A peer support framework improves the parents' connections with peers and confidence in their parenting grows through early childhood groups with their children. This approach enables authentic and sustained engagement, imparts practical knowledge and advice to increase skill development such as parenting skills, improves mental health, and increases connection to mainstream and specialised services.

The program was able to leverage the broader work being undertaken through the Mercy Foundation grant, enabling alignment of support and brokerage to create a more intensive focus to be provided to each participant.

At the end of the program all of the young parents involved had completed education and training certificates - tangible evidence that they had achieved the outcomes they desired.

Micah Projects strong working relationship with the Southbank Institute of Technology was an important element in the success of the program, as was our partnership with Charlton Brown, the

community services social enterprise which offers a child care and nanny service. This project demonstrated that, while the pathway to employment for people experiencing long-term unemployment is not simple or fast, dedicated resources and staff working collaboratively with employment and training agencies can deliver sustainable outcomes.

The John Barnes Foundation grant has enabled further planning and alignment with relevant early childhood centre-based and home visiting programs.

PARTNERS IN RECOVERY (PIR) – IMPROVING ACCESS TO MENTAL HEALTH SERVICES

Micah Projects, in partnership with the Institute for Urban and Indigenous Health (IUIH), is a member of the Metro South PIR Consortium, led by Greater Metro South Brisbane Medicare Local. Consortium members include Aftercare (with Access Community Services and Career Keys), The Benevolent Society, the Brook Red Centre, FSG Australia, Gallang Place Aboriginal and Torres Strait Islander Corporation, Harmony Place, Neami National, Richmond Fellowship Queensland and Stepping Stone Clubhouse.

The aim of PIR is to better support people with severe and persistent mental illness, their carers and families by engaging multiple sectors and services to work in a collaborative, coordinated and integrated way. For Micah Projects the focus is on situations where a person's illness is a factor in their experience of homelessness.

The partnership approach enables Micah Projects to work flexibly, creatively and responsively to end and prevent homelessness and reduce crises for people with complex mental health and other needs. Working collaboratively with the people themselves, we can tailor the approach for each individual and, through the consortium partners, secure the services they require in their community.

While care coordination under this model is resource-intensive, as the PIR partners become more familiar with the range of services and resources available in the region they are able to build smoother referral pathways. The benefits of economies of scale and effort around operational issues and the exchange of knowledge and skills with other agencies are beginning to be felt. As a result we are able to strengthen the support we provide to people who need it most.



GLENN AND DAVE

Photography: Robyn McDonald.

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“Without these guys I don't know where I'd be. I've been taken from the depths of despair to where I am now... there's a light at the end of the tunnel.”
.....

Glenn first contacted Micah Projects in 2012 and was assisted by the Flood Recovery team for six months. During that time, Glenn required assistance with insurance, legal and housing matters as a consequence of losing his business in the 2011 Brisbane flood. In early 2014, Glenn was referred to Micah Projects Partners in Recovery (PIR) team. At that time, he was in immediate housing crisis and facing eviction. Additionally, Glenn had multiple physical and mental health concerns, had no income and was dealing with mounting debts.

PIR began working with Glenn on developing an action plan to address the immediate crises in his life, and to identify longer term goals. We assisted Glenn to move from unsustainable accommodation and advocated for social housing. We also supported Glenn to apply for an appropriate pension and reconnected him with his physical and mental health practitioners, ensuring that the care he received was coordinated. Glenn is now living in social housing and is actively working towards both physical and mental health recovery. He says he is now feeling positive about his life and has hope for the future.



CAMPBELL'S CLUB HEALTHY LIFESTYLE PROGRAM

Campbell's Club is a weekly get together for people supported through Micah Projects Resident Support Program (RSP). RSP is a flexible, creative outreach service which works with adults with a disability, often including psychiatric illness, to enable them to look and feel good and to have access to the health, legal, community, and educational services they require.

The Healthy Lifestyles program delivers important health messages and education through the informal setting of Campbell's Club, and is the result of a partnership between Micah Projects, the Queensland Centre of Intellectual and Developmental Disability (QCIDD) and Queensland Health. Initial one-off presentations on topics such as sexual health and relationships were so successful that the program evolved into weekly presentations on a range of health issues, including smoking, diabetes, asthma, depression and anxiety, medications, healthy diet and ambulance services.

The program is now directly addressing dental health, a key health issue for people involved with the Resident Support Program. The National Dental Foundation now delivers a weekly dental clinic staffed by a volunteer dentist and student who do preventative work and simple fillings and identify more complex work for follow-up at the Dental Hospital.

The gentle and respectful approach of the dentist and students is overcoming long-held dread of the dentist. As a result people are willingly receiving much needed services which improve both their dental and general health. We are very grateful to all involved.

500 LIVES 500 HOMES – ENDING HOMELESSNESS ONE PERSON, ONE FAMILY AT A TIME

The three year *500 Lives 500 Homes* campaign commenced in March 2014 with a two week registry period to engage and survey families, young people and adults in the Brisbane Local Government area who are homeless or vulnerably housed. It will build on the success of *50 Lives 50 Homes*, which contributed to a 33% reduction in rough sleeping in Brisbane between 2010 - 2013.

The goal of *500 Lives 500 Homes* is to house 500 people in the next three years. The campaign extended beyond the original rough sleeping target group to include all population groups in the community who are vulnerable to homelessness, such as people living in temporary accommodation, boarding houses and caravan parks. It is the first local campaign in Australia to include data about homeless families as a population group. The campaign also included a profile of people living in privately

Above and from top left on the opposite page: Gloria, Clinton (aka Sir President), Maria, Kym and Jenny with Peter enjoying a morning at Campbell's Club.

Photography: Robyn McDonald.





1. Launch of 500 Lives 500 Homes campaign, 21 March 2014.
2. Minister for Housing and Public Works Tim Mander, Dusty, Leona, Karyn and Lady Mayoress Lisa Newman at the Launch of the Queensland Government's Home for Good campaign, 18 March 2014.
3. Paul from the Street to Home team interviewing people during 500 Lives 500 Homes Registry fortnight, April 2014. Photography: Patrick Hamilton.
4. An impromptu 'map of Australia' at the Launch of the 500 Lives 500 Homes campaign, 21 March 2014. Photography: Katie Bennett.
5. Noel from the Street to Home team and Kaitlyn, early morning in Brisbane City, April 2014
6. Minister Mander speaking at the 500 Lives 500 Homes Community Forum, 4 April 2014.
7. Wonderful volunteers with Micah Projects workers entering the data during Registry Fortnight, April 2014.



owned supported accommodation in Brisbane through a partnership with the Supported Accommodation Providers Association.

All participants were surveyed using the Vulnerability Index – Service Prioritisation Decision Assistance Tool (VI-SPDAT), an evidence-based survey tool that assesses the acuity of need of individuals and families experiencing homelessness. Acuity of need indicates which families and individuals are of highest priority for housing and support.

During the registry fortnight, 961 people were surveyed, with an additional 605 family members counted but not surveyed. Of the family members, 537 (89%) were children with almost half under five years of age.

The initiative is a coalition of 34 Government and non-Government partnering agencies, 49 supporting agencies, 120 volunteers, and three faith communities. The Mentor for the campaign is USA organisation Community Solutions which by 2014 had successfully housed 100,000 people over four years in its 100,000 Homes campaign.

For the remainder of the 500 Lives 500 Homes campaign, partner and supporter agencies will work together to house people already surveyed and new people who present and identify and address gaps and system barriers.

The campaign uses a ‘Collective Impact’ methodology, a structured approach to cross-agency and cross-sector collaboration on a common agenda to bring about long-lasting change on a complex social problem. It argues that services working together, rather than in isolation, can collectively create a greater impact. Micah Projects participates as a partner and also undertakes the functions of a ‘backbone organisation’, providing the infrastructure to support the campaign and align the efforts of all participating agencies.

500 Lives 500 Homes is a meaningful collaboration between government, community and business. It was the first registry week to be conducted as part of the Queensland Government’s Home for Good campaign and contributes to the Government’s Homelessness to Housing Strategy 2020. Collectively the campaign aims to:

1. Create shared leadership.
2. Clarify demand by knowing by name people experiencing homelessness.
3. Line up supply of affordable housing.
4. Link each person to appropriate housing and community and health services.
5. Move people into housing and support them to stay housed.

BRISBANE COMMON GROUND – HOME ON HOPE STREET

At the end of two years of operation Brisbane Common Ground (BCG) continues to be a safe stable home for a diverse mix of tenants. Micah Projects and Common Ground Queensland work closely together to build a supportive housing community and to work constructively with individual tenants on issues that have been barriers to stable housing.

The collaborative partnership between Micah Projects and Common Ground Queensland has realised remarkable housing outcomes, particularly with tenants with a history of housing instability and long-term homelessness. Overall 84% of tenants have sustained their housing for more than a year and 59 have lived at Brisbane Common Ground since it opened in July 2012.

Stable housing is a platform for enhanced quality of life and connection to friends, family and the community. Micah Projects Supportive Housing – Hope Street team works with tenants on personal support plans and their access to a range of community and mainstream services and recreational, creative and educational activities. Micah Projects ‘The Hive’ offers tenants a comprehensive activities program, including music, fishing, crafts, gardening, arts and culture, BBQs and outings, and the weekly ‘City Lights’ dining experience. The Home for Dinner program assists tenants with food handling and preparation skills, information, and affordable and nutritious food.

This year saw the commencement of an ambitious arts project undertaken by the tenants themselves to express their connection to Brisbane Common Ground. With the guidance of the project facilitator John Fitz-Walter the Art Room has been a hive of activity as work has progressed on the elements of the multi-piece work. The project will be launched in late 2014.

The Brisbane Common Ground nursing service has been funded by St Vincent’s Private Hospital Brisbane, Mater Health Services and the John T Reid Charitable Trust. In the eighteen months since it commenced, the service has improved the coordination of care, assisted tenants with management of their medication, and supported tenants to access the appropriate community and mainstream health services they need. This has supported better health for tenants and enhanced their knowledge and skills in self-care.

Right: Brisbane Common Ground Chef Phyllis with Brendon in his BCG unit.

Photography: Mark Crocker.





LOTUS PLACE – CONTINUING THE SEARCH FOR JUSTICE

The establishment of Lotus Place services in Rockhampton and Townsville, and the integration of the Commonwealth funded *Find and Connect* services with the existing state funded services, has made engaging with Lotus Place easier and more accessible to people around Queensland.

Additional staff support people to make submissions and provide testimony of their experiences to the Royal Commission into Institutional Responses to Childhood Sexual Abuse.

Many people welcomed the Royal Commission as a vehicle for justice for survivors of childhood sexual abuse and other forms of abuse. Justice will be served by the recognition of the harm they suffered as children in care, and creation of avenues for seeking redress. Justice will also be served by making public decades-old secrets about how churches, organisations and governments, commissioned by society to protect and nurture vulnerable children, responded to the knowledge of childhood sexual abuse in their institutions.

This range and accessibility of the services provided by Lotus Place enables adults placed as children in church- and state-run institutions, foster care and detention centers to:

- grow in their own identity and knowledge of their family of origin as they access their records and seek out family members and friends
- have greater connection with family, friends and community, assisted by counsellors and support workers, peer support and community activities
- be supported in navigating services, resources and opportunities to establish and sustain an acceptable quality of life today
- connect with peers from their childhood
- engage in service design and evaluation of our programs
- be involved in promoting awareness and recognition of their experiences as children
- be supported to break the silence and seek justice and redress for past abuse, neglect and criminal behavior.

Opposite page top: Lotus Up Late 'Christmas in July' evening at Lotus Place Brisbane.

Opposite page bottom from left: Gavin and Ronald at Lotus Place NQ's 2014 NAIDOC stall; Judy Paton, Manager, Lotus Place NQ; Mark Bunting, Manager, Lotus Place CQ.

Above right: The wonderful Ostwald Bros 'Hidden Door' volunteer team who worked so hard to rejuvenate Romiga's home and garden.



ROMIGA – TRANSFORMED BY A 'BACKYARD BLITZ'

The Romiga service provides 24/7 lifestyle support and community linking to three women with substantial disabilities who share a duplex house in the community. A surprise call in April from Sydney company Hidden Door led to a full day working 'blitz' at the Romiga house, transforming the back gardens and giving both units a full internal paint makeover.

Hidden Door works with businesses on staff and team development. Their client Ostwald Bros, a Queensland family logistics company, wanted to develop a team-building activity that would give back to the local community. When Micah Projects readily accepted their offer, 'Project 360' came to life.

Hidden Door and Ostwald Bros teamed up with local handymen and building experts to take on a long list of jobs on the 'to-do' list at Romiga. Jobs included painting the entire inside of the units, full make over of the garden and tidy up, furniture-building, planting fruit trees, constructing raised garden beds and building vegetable patches.

As a result of the blitz, the physical environment of the units now truly contributes to a sense of well-being for Michelle, Oitjing and Roberta. Heartfelt thanks for their generosity to Hidden Door, Ostwald Bros and all involved.



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THE HIVE

Social isolation can make the difficult transition out of homelessness precarious, placing people at greater risk of returning to homelessness. Micah Projects The Hive program supports individuals to find social interaction and activities that mean something to them and help them to grow and build a feeling of community.

This year 315 people have enjoyed the diverse range of activities on offer. These have included centre-based group activities, such as the art group, music group, gardening group; social support outings, such as walking groups, fishing, BBQs, and participation in community events.

For example, the 4101 Arts Collective has been meeting for almost six years now with 10-15 people attending the visual art and music sessions each week. Participants work with skilled facilitators and dedicated volunteers to produce creative artworks of their choice.

In recent years our artists have taken up opportunities to exhibit and be publicly acknowledged for their work. They have experienced great success in annual exhibitions staged by the Mental Illness Fellowship and *Art From The Margins*. Local exhibitions, in collaboration with the West End Community House art group, also offer our artists a chance to showcase their exceptional work. The artists and people who work alongside them continue to grow, and gain much pleasure from these collaborations.

The Hive could not offer the range of opportunities to meet the diverse social needs of the participants without the contributions of the 37 volunteers and our loyal sponsors. We particularly acknowledge long-standing sponsor Peter Steele for the generous donation he makes each year to sponsor the weekly Community Meal. The Hive's supporters have been dedicated, enthusiastic and generous, and we thank them for the difference they make. The Hive is funded by the Queensland Community Care program.

BRISBANE DOMESTIC VIOLENCE SERVICE – COLLABORATIVE WORKING FOR HIGH-RISK WOMEN

This year the Brisbane Domestic Violence Service (BDVS) experienced a significant increase in both the number of women and children requiring support and the level of risk, severity and complexity of their situations. This challenged BDVS to review their way of working to ensure they could focus on the women who are at high risk while continuing to meet demand for services generally.

There has been a particularly high increase in the number of women and children requiring planned support from BDVS, from 369 women and 150 children in 2012 - 2013, to 612 women and 371 children this year. This can be attributed in part to better referral pathways and increased community awareness of domestic and family violence, generated by the Queensland Government's successful *Make the Call* campaign, and greater media coverage of domestic violence homicides.

Women in high risk situations require a multi-agency response to identify, safeguard and support them and their children. The BDVS team works closely with police, courts and other agencies at the individual and the systems level to develop effective policies and protocols and to coordinate safety, justice, support and practical responses.

BDVS continues to refine the flexibility and responsiveness of the services offered, so they are designed and delivered in ways that best meet women and children's needs. This is enhanced by collaborative partnerships with other teams and organisations. These are pivotal to enabling access to the range of services required for the protection and safety of women and children. For example, the partnership between BDVS, DV Connect and Micah Projects Homeless to Home Healthcare enables after-hours outreach support to women and their accompanying children who are temporarily staying in motels after escaping domestic violence.

In an extremely stressful time for women and their children, the timeliness and flexibility of services is key. Having a professional 'check-in' and emotional and practical support available after-hours is invaluable and assists women in their decision making. Timely support and information can make the difference in a woman's decision to go to a place of safety or return to a violent partner.



AUNTY DAWN AND EMMA ON THE HIVE'S WEEKLY FISHING TRIP.

Photography: Louis Tumminaro.

.....
"It stops me from just existing."
.....

Aunty Dawn has spent most of her life looking after others and has contributed in some way to almost every local community service in West End. She is a wonderful, strong, community-support figure, who works hard to improve the health and education of Aboriginal people and considers herself their advocate. She helps people who've been removed from their families and is a trusted elder figure for young Indigenous women.

However, despite everything she does for other people, Aunty Dawn can still feel lonely and isolated. Being involved with The Hive is very important to her: it opens up a way to do the things that she really loves – music and fishing – and the friendship and company of others helps to fill a real void for her. Aunty Dawn says participating at The Hive helps her depression and gives her a sense of belonging.

10th Annual Moonlight Magic Dinner Dance

2013



1. Kay Johnston and Mal Causer were congratulated by Karyn Walsh for 10 years of successfully organising the Moonlight Magic Dinner Dance.

2. MC David with Karyn.

Photography: Pat Foley.

MOONLIGHT MAGIC DINNER DANCE 2013 – A NIGHT THAT SPARKLED

Who could have foreseen that a little dance at the Morningside Services Club in 2003 would grow over ten years to become the Moonlight Magic Dinner Dance as it is now - a gala occasion for 840 people in the Plaza Ballroom at the Convention Centre? Moonlight Magic has moved through successively larger venues as it has grown: from the Services Club, to the Broncos, to the Plaza Terrace Room at the Convention Centre, and now to the Ballroom, the biggest room in the Centre.

However, despite the grand venue and the number of guests, Moonlight Magic remains true to its original aim. We all love to sing and dance, and we all love to get dressed up, but opportunities to do that don't come along very often for the people Micah Projects support. Everyone is there to have fun and enjoy each other's company – and to look and feel fantastic while they're doing it.

On the 10th anniversary of Moonlight Magic we thank the staff, community members and sponsors who have made it such a successful and inclusive occasion which is eagerly anticipated all year. Enjoyment of the event begins well in advance, with choosing outfits and planning hairstyles, made possible by the hundreds of people donating beautiful evening clothes and accessories and helping with makeup and hairstyling.

Mal Causer, Kay Johnston, Gabrielle Chisholm, Alison Muir and Di Jeans have been major drivers of Moonlight Magic over the years. Morgans Foundation has sponsored the event since it began, with other organisations coming on board. This year we particularly acknowledge Principal Sponsor the English Family Foundation who donated \$15,000 towards the event.

We have loved every minute of Moonlight Magic and how it makes us all feel and we're looking forward to many more. Thank you to all involved.

"The aim for this dinner dance has always been that the differences between us such as where and how we live, how much money we have or don't have become irrelevant. Tonight for a few hours we are all gorgeous, all looking posh and feeling on top of the world and we're all the same – having fun and enjoying each other's company." Extract from Kay Johnston's speech on the night.



Michael and Denise enjoying a sunny day in the garden.

Photography: Lachie Douglas.

JANE STREET GARDEN

This year marks a change in Micah Projects role in the Jane Street Garden. Coordination of the garden will transition from community-based volunteer coordination, with Micah Projects providing background support, to direct involvement by Micah Projects in the Garden's coordination and administration.

In the process, we say goodbye to the wonderful Whitney Woods who, as an active member of the West End community, has participated in and then run the work of the garden for the last three years. She has done a fantastic job but is leaving to take up further studies.

Whitney says one of the best parts of the last three years has been watching people have their first experience of gardening. "You see them get their hands in the soil, and then you see the connection. And it's the connection that bonds us all" she says.

"The Garden is a great leveller. That's the powerful thing."



MEMBERS OF MICAH PROJECTS FAMILY
SUPPORT AND ADVOCACY TEAM.

Photography: Katie Bennett, Embellysh.

MICAH PROJECTS OUR PEOPLE

The staff and volunteers of Micah Projects are our most valued asset and the critical factor in succeeding in our mission to respond to people who experience exclusion, poverty, injustice and social isolation. In 2013 - 2014 the Micah Projects workforce grew from 162 to 186 people and operated from nine sites, including two regional sites established this year in Townsville and Rockhampton. Our staff retention rate this year was 86.6%, a strong indication that staff see Micah Projects as an organisation to which they want to commit.

Micah Projects is proud of the recognition by the public and other organisations of the skill, creativity and integrity of our staff and their commitment to working in partnership with external organisations on shared objectives. This year the Street to Home team received significant gestures of recognition of the value of their work with the Queensland Police Service in the challenging areas of vulnerable rough sleepers and public space:

- Micah Projects and Queensland Police Service's Youth Cultural Hot Spot Response won the 2013 Queensland Child Protection Award (Community Initiative)
- Sione Molisi, Support and Advocacy Worker in Street to Home received a Queensland Police Service award for excellence.

Our commitment to quality staff management recognises that the better we support, train and lead our employees, the better our progress in creating justice and responding to injustice in the community. Micah Projects provides staff with a wide range of professional development opportunities, such as tailored and generic training, conferences, interstate site visits, mentoring and supervision. Where expertise in leading practice is overseas, Micah Projects supports staff to seek learning opportunities through travel, technology-supported mentoring or brings experts here to train staff on site. This year to prepare our staff and partners for the 500 Lives 500 Homes campaign, we hosted visits by Iain De Jong (OrgCode) and Linda Kaufman (Community Solutions) to train staff in delivering large campaigns and the use of the triage tool VI-SPDAT.

We greatly value the expertise of professionals who bring an extensive range of expertise into our organisation: Tom Kirk (Cultural Awareness); Matthew Berry (Challenging Behaviours); Results Leadership Group Australia (Outcome measurement); Homeless Health Outreach Team (Mental Health First Aid); Julie Parry (Workplace ergonomics); and Norelle McHugh (Professional supervision). Consultants assisting with organisational development include Patrick Herd and Ingrid Kemp - Community Business Australia (strategic planning, human resource management) and Howard Nielsen - NAC Consulting (Sustainable Leadership Program, team building and Environmental Sustainability).

Students are the future workforce and Micah Projects makes a strategic investment in building their skills and knowledge and shaping their values to better understand our mission. This year we welcomed students from a range of tertiary institutions, including the University of Queensland, Queensland University of Technology (QUT), Southbank Institute of Technology and Griffith University. Through our partnership with QUT, we employ a Student Supervisor to provide Social Work students with internal field education and supervision while they are on placement across our teams. We also hosted some students from the USA on their internship in Brisbane through the Australian Catholic University.

Volunteers are the backbone of Micah Projects and our valued connection with community. We warmly thank our incredible 103 volunteers for giving their time, expertise and care to support our many programs and events. The success of events and activities such as the Moonlight Magic Dinner Dance, 500 Lives 500 Homes, Community Meal, Campbell's Club, The Hive activities, Christmas Hampers, Pop Up Shop, Brisbane Homeless Service Centre and Business Services depend on their contribution.

"Micah Projects vision regarding homelessness is an inspirational one, not just using the band-aid method of providing food and other essentials for those living on the streets, but actually looking beyond that to providing permanent housing and support for those that need it most."

The team at Micah Projects have an exceptional insight into social issues that is the result of years of experience and dedication, and they are willing to share this knowledge with anyone who wants to learn more about or assist with their quest for social justice.

Volunteering at Micah has given me a much deeper understanding of the social issues that affect so many people, and I am proud to be working with such an innovative, benevolent and committed team."
Business Services Volunteer Pip Causon.

MICAH PROJECTS SERVICES PROVIDED

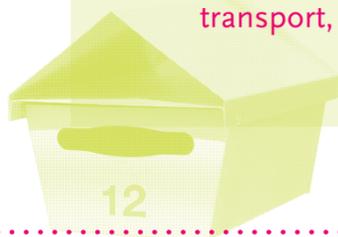


OVERVIEW

In 2013 – 14 Micah Projects provided support and advocacy services to **6,770 adults and 1,761 children.**

These services were provided to **1,048 families** with children under the age of 18 years; 36% of those receiving support and advocacy services were Aboriginal or Torres Strait Islander.

We continue to respond to over 50,000 casual contacts with people for information, referral, transport, financial assistance and reception services.



HOMELESSNESS TO HOME SUPPORT SERVICES

Outreach and centre-based support services to individuals and families who are homeless or at risk of homelessness.

Street to Home

Housing support for people sleeping rough, 7 day service 6am - 2am. **177** people supported (46% Indigenous), including:

- **73** people assisted through assertive outreach while living on the street, parks, squats
- **65** tenants with a history of chronic homelessness
- **40** people who were assisted to access housing and sustain their tenancies
- **19** families with **28** children under the age of 18
- **24** families without children under the age of 18 (couples, people in other familial groupings)
- Monitoring Public Intoxication Program (MPIP): casual contacts and transport **6,483**.

Early intervention and crisis response

Assistance to **3,412** people for early intervention (25% Indigenous) and crisis responses (13% Indigenous), in response to financial stress, housing crisis and inadequate housing conditions, including:

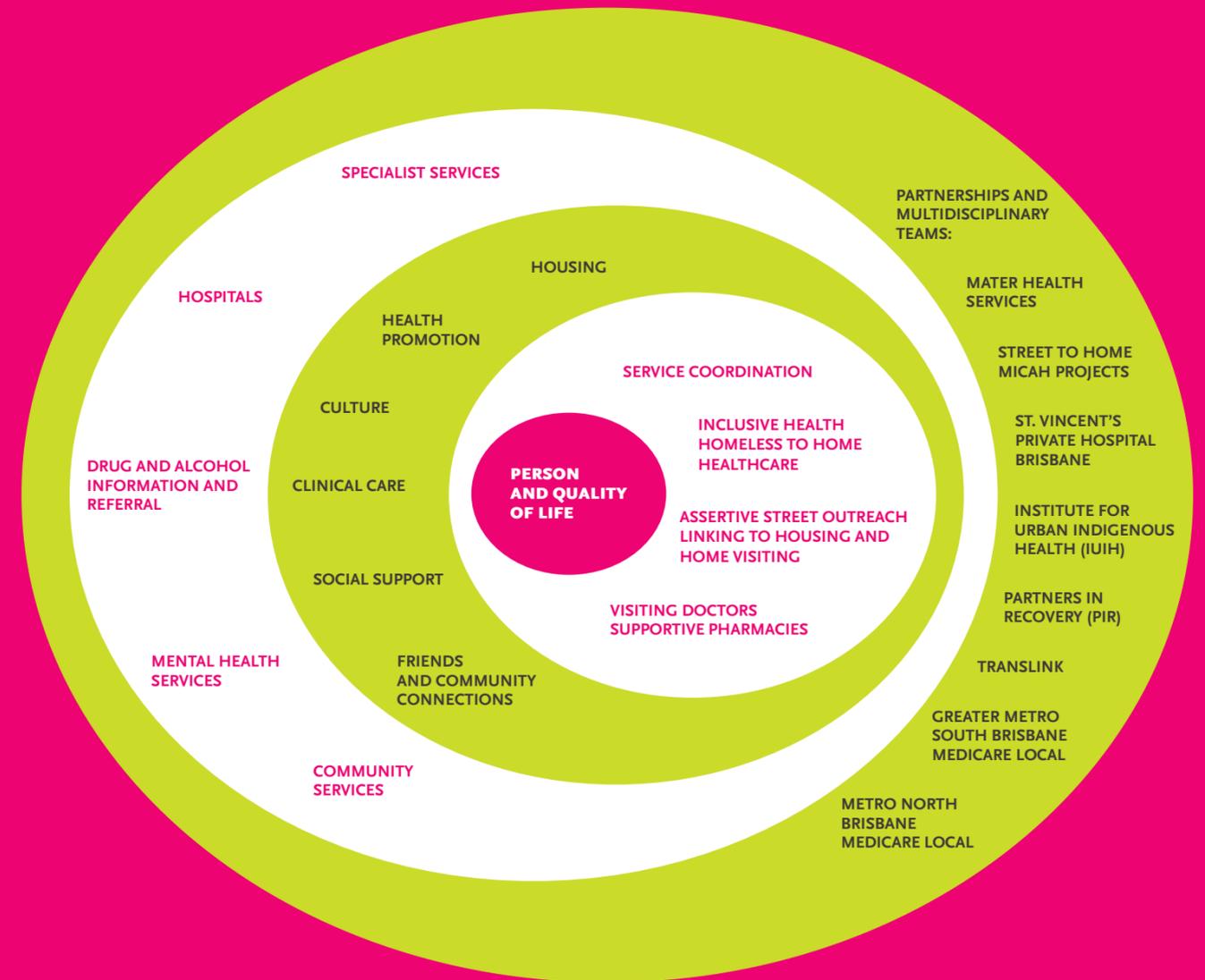
- **2,333** adults, and
- **1,079** children.

Family Crisis

Outreach support and advocacy for families who are homeless, **97** adults, **172** children (30% Indigenous, 13% identified as Culturally and Linguistically Diverse).

STREET TO HOME AND PARTNERS

Integrating housing, healthcare and social support for homeless and vulnerable populations



MICAH PROJECTS PRACTICE FRAMEWORK PRINCIPLES

- Adapting Best Practice
- Securing the basics: Housing, Healthcare, Income
- Valuing Identity and Respecting Culture
- Ensuring Safety for Vulnerable People
- Recognising Past Abuse and Trauma
- Addressing Poverty and Social Exclusion
- Promoting Hope and Recovery
- Supporting Healthy and Respectful Relationships
- Understanding the Bio-Psychosocial and Developmental Context
- Promoting Economic and Educational Opportunity
- Working in Partnership and Collaboration
- Strengthening Community Connections and Inclusion
- Upholding Human Rights and Promoting Citizen Participation
- Reporting and Evaluation.



"I think I would have been dead without the help."

RICHY AND TROY.

Photography: Lachie Douglas.

In November last year Troy was hit by a motorcycle, and lay in a coma for ten days, with his family told he may not survive. When he finally regained consciousness, he had sustained a serious brain injury.

Before the accident, Troy had been working hard with the HomeFront team to sustain his tenancy, address some significant health issues and to link to the right services for him. Given the extent of his injuries, all that hard work could easily have been lost but, to Troy's great credit, he has come out of it as well and as independent as he could possibly be.

Credit is also due to the organisations that worked together to develop the right options for him: Princess Alexandra Hospital Aboriginal and Torres Strait Islander Liaison Officers; Micah Projects HomeFront team, Homeless to Home Healthcare, and Street to Home teams; the Institute for Urban and Indigenous Health; Disability Services; and the Aboriginal Torres Strait Islander Chronic Care team.

Troy is now being supported in transitional accommodation in the community, and is looking after his health.

MENTAL HEALTH & DISABILITY SUPPORT SERVICES

Providing person-centred services for people with a disability and/or mental illness. Opportunities for people to achieve equal access to housing, healthcare, social and economic participation in their community of choice.

- 310 hours of support per week for 88 people in Level 3 supported accommodation
- 95 groups for people with a disability
- 744 hours per fortnight of social inclusion and lifestyle support to 19 individuals
- 24 hour care and support to three women, 24 hours of linking support per week.



WORKING WITH FAMILIES, WOMEN & CHILDREN

Family support, advocacy, peer support and early childhood services for families. Creating equal opportunities for home, safety, learning and wellbeing. Integrated family support and advocacy with families across Brisbane.

Young Mothers for Young Women

Support for young pregnant and parenting women, their children and families:

- 133 families (total of 387 people) including 139 children under 5 years of age
- Peer supported groups for new parents and early childhood programs – 88 groups with an average attendance of 13 parents and 11 children under 5 years of age
- The Mater Health Services antenatal clinics have provided 1,745 antenatal care appointments at Caterpillar House to young women 25 and under as part of the Young Mothers' Partnership Program. This includes initial history and intake, obstetric and GP appointments and midwifery education and care.

Domestic Violence

- 3,100 calls for information and other services from survivors of domestic violence, family and friends and other service professionals (62% from a CALD background)
- 56 community education sessions, events and network meetings
- Planned support including short term counselling, support, advocacy and crisis support for 612 women and their accompanying 371 children (66% of children were between 0 and 8 years of age).

Above: Kali and Braxton at Young Mothers for Young Women's Family Fun Day, Children's Week, November 2013.

Photography: Katie Bennett, Embellysh.



"I can go by bus by myself to do my banking on my own and that makes me feel really clever. I am not in the psychiatric system anymore. Having the support of workers helps me stay well. I can't even say how in words, it's everything. They are there for everything I need."

Through services working together and alongside Karen, she's been able to maintain her accommodation, work on some important personal issues and address some significant health concerns. Micah Projects workers are able to coordinate the range of services needed to assist with these various issues, such as arranging for Karen to receive specialised health care in her home and helping her to and from appointments. With this support she can concentrate on getting better.

Karen is a brave, intelligent and resilient woman. Her struggle continues, but she can be proud of the work she's done to leave a life of chaos and abuse behind her.

KAREN. Photography: Lachie Douglas.



SELINA-ANNE

Photography: Andrew Yeo.

For Selina-anne, making a home in Brisbane Common Ground has meant she has been able to find a space where she knows safety and new beginnings that she would never have dreamt possible.

Supportive housing with the joint effort of organisations such as Common Ground Queensland and Micah Projects has given her the security she needs to work through a maze of not knowing what is ahead.

"I have no reservation in saying that without the support and services that I have come to know through being involved with Micah Projects I would not have been able to stop myself spiralling beyond the depths of despair.

When relationships that were once there fade into the distance as my own suffering engulfs my daily existence, it has been the safety of a home, the access to personal support and the encouragement to take up new opportunity that brings me to a place of gratitude.

I am indelibly grateful for the journey of hope and support that I have experienced with the support workers through Micah Projects."

WORKING WITH LOTUS PLACE

Working in partnership with Forgotten Australians to seek justice for the abuse many experienced as children. Providing support and advocacy services to create opportunities, wellbeing and community.

- **13,875** total recorded contacts, including **3,686** visits to Lotus Place
- **2,792** individuals having recorded contact
- **209** individuals have recorded **1,871** contacts for support for the Royal Commission into Institutional Responses to Child Sexual Abuse
- **315** individuals engaged in planned support and outreach services.

SUPPORTIVE HOUSING SERVICES

Connecting support with long-term housing to end homelessness, promoting self-sufficiency, empowerment and enhancing quality of life through accessing resources and opportunities in the community.

Homefront

Outreach support to assist people with a disability living in scattered housing in the community to sustain their tenancies.

- **74** people provided with outreach support
- **98.7%** of tenancies sustained.

Supportive Housing - Hope Street (Brisbane Common Ground)

Onsite support to tenants of Brisbane Common Ground (BCG) to sustain their tenancies.

- **188** tenants received onsite support
- **92** of the people supported had previously experienced chronic homelessness
- **100%** of formerly homeless tenants have sustained their housing for at least 6 months
- **84%** of formerly homeless tenants have sustained their housing for over 12 months.

WORKING TOGETHER



Top: Acting Inspector Corey Allen speaking at the 500 Lives 500 Homes Community Forum, April 2014.

Bottom: The Honourable Dame Quentin Bryce, Cathy and Sam Watson, and friends at the National Sorry Day Gathering organised by Link-Up and assisted by St Mary's and Micah Projects, May 2014. Photography: Tony Robertson.

Micah Projects acknowledges the state, federal and local governments as the primary funders of our work. We acknowledge all of the government, businesses, community organisations and individuals with whom we partner and collaborate to deliver better outcomes for the people we support.

Queensland Government

- Department of Communities, Child Safety and Disability Services
 - Child Safety
 - Community Care Services
 - Corporate Services
 - Disability Services
 - Social Inclusion
- Department of Education, Training and Employment
- Department of Housing and Public Works
 - Asset Services and Works
 - Housing Services
 - Project Services
- Department of Justice and Attorney General
- Queensland Health
 - Coorparoo Community Child Health Service
 - Homelessness Health Outreach Team
 - Mental Health Service, Woolloongabba
 - Prince Charles Hospital
 - Princess Alexandra Hospital
 - Royal Brisbane and Women's Hospital
- Queensland Ombudsman
- Queensland Police Service
- State Penalties Enforcement Registry (SPER)
- TAFE Queensland - Southbank Campus

Australian Government

- Australian National Museum
- Centrelink
- Commonwealth Ombudsman
- Department of Social Services

Brisbane City Council

- Brisbane City Council, Access and Equity Team

Universities/Research

- Australian Catholic University
- Dr David Newcombe, Centre for Addiction Research, University of Auckland
- Griffith University, School of Human Services and Social Work
- Queensland University of Technology, School of Public Health and Social Work
- University of Queensland
 - Centre of Excellence for Behaviour Support
 - Health Service
 - Institute for Social Science Research
 - School of Social Work and Human Services

Businesses, Community Organisations and Individuals

- 139 Club
- 4Walls
- Aboriginal and Torres Strait Islander Community Health Service
- Aboriginal Hostels
- Acacia Ridge Districts Community Centre
- Access Arts
- Access Community Services
- Adults Surviving Child Abuse
- Aftercare
- Alcohol and Drug Foundation Queensland
- Alcohol and Drug Homeless Health Outreach Team
- Alliance of Forgotten Australians
- Anglican Church of Australia, Professional Standards Commission, Brisbane
- Anglicare Southern Queensland
- Anna Borges Psychology
- Aunty Mabel Hopkins
- Australian Catholic Bishops Conference
- Australian Common Ground Alliance
- Australian Conference of Leaders of Religious Institutes
- Bayside Tenancy Advice and Advocacy Service
- BRiC Housing
- Brisbane Catholic Education Office
- Brisbane Council of Elders
- Brisbane Housing Company
- Brisbane Rape and Incest Survivors Support Centre
- Brisbane Youth Service
- Buddhist Compassionate Relief Tzi Chu Foundation, Brisbane
- Career Keys
- Carinity Communities Talera
- Carinity Southside Education
- Carolyn Mason, Partnering Works
- Case Management Society of Australia
- Caxton Legal Centre
- Check-up
- Centacare SWBCOP Homeless Programs
- Churches of Christ, Care Housing
- Clare Homes
- Common Ground Queensland
- Community Solutions, USA
- Conrad Gargett Riddel
- Dennis Ryan
- Dr Brett McDermott, Child & Youth Mental Health Service, Mater Health Services
- Dr Brian Donohoe
- Dr Hope Paton
- Dr Jim O'Connell
- Dr Lewis Atkinson
- Dr Lisa Bohlscheid
- Dr Paul Pincus
- Dr Peter Grimbeek
- Imagine
- Embellysh Photography

- Encompass Family and Community
- Flexi Care
- Foodbank Queensland
- Footprints
- FSG Australia
- Gallang Place Aboriginal and Torres Strait Islander Corporation
- Gavin Lake
- Givit
- Greater Metro South Brisbane Medicare Local
- Harmony Place
- Helen Wallace, 99 Consulting
- Help Enterprises
- Howard Nielsen, NAC Consulting
- Iain De Jong, OrgCode
- Immigrant Womens Support Service
- Inala Community Centre
- INCH Housing
- Inkahoots
- Institute for Urban Indigenous Health
- Jabiru
- Jobs Australia
- Julie Parry, Intuit Works
- KidSafe Queensland
- Kummara Indigenous Family Care
- Kyabra Community Association
- Legal Aid
- Life Without Barriers
- Link-Up (Qld) Aboriginal Corporation
- Local Government Association of Queensland
- Mangrove Housing
- Mater Foundation
- Mater Health Services
- Mater Parent Aide
- Mater Research
- Mater Young Mothers Partnership Program
- Medicare
- Members of the Combined Womens Refuge Group
- Members of the Queensland Domestic Violence Services Network
- Metro North Brisbane Medicare Local
- Mission Australia
- Moggill Uniting Church
- Multicultural Centre for Mental Health and Well-Being Inc
- Murri Watch
- Norelle McHugh, Encompass
- Neami Ltd
- New Farm Neighbourhood Centre
- NEXTT
- Nundah Neighbourhood Centre
- Open Minds PHaMs Homeless Workers
- OzCare
- Parenting Research Centre
- Patrick Herd, Community Business Australia
- Peakcare
- Peter Hegedus, Soul Vision Films
- Playgroup Qld
- Presbyterian Church Queensland

- Promote Property
- Queensland Centre for Intellectual and Developmental Disability
- Queensland Council of Social Service (HCAP)
- Queensland Injectors' Health Network (QIHN)
- Queensland Public Interest Law Clearing House
- Queensland Shelter Inc
- Reclink
- Reconciliation Australia
- Reconciliation Queensland
- Red Cross Training Services
- Results Leadership Group Australia
- Richmond Fellowship
- Salvation Army Youth Outreach Service - Sandbag Community Centre
- Sarina Russo Job Access
- Second Bite
- Services Collaborating for Young People
- Silky Oaks
- Sisters of the Good Samaritan
- SNM Security Services
- Social Leadership Australia
- St Vincent De Paul Housing Services
- St Vincent De Paul Society
- St Vincent's Health and Aged Care
- St Vincent's Private Hospital, Brisbane
- Stepping Stone Clubhouse
- Street Smart
- Supported Accommodation Providers Association
- SupportLink
- t3 - Think, Teach, Transform
- Telephone Interpreting Service
- The Benevolent Society
- The Big Issue
- The Brook Red Centre
- The Salvation Army Pindari Women's Hostel
- The Salvation Army Professional Standards Office, Sydney
- The Social Change Agency
- Tom Kirk
- Towards Healing Professional Standards Office
- TransitCare
- Uncle Des Sandy
- Uncle Sam Watson
- Uniting Care Queensland
- Welfare Rights Centre
- Wesley Mission Brisbane
- West End Mental Health Service
- Womens Legal Service
- Young Parents Program
- Youth Emergency Services
- Zig Zag Young Women's Resource Centre

DONORS, SUPPORTERS & VOLUNTEERS



Micah Projects acknowledges the many schools, businesses, government and community organisations, community groups and individuals who provide their time, effort, goods and give financially to support the people who access our services. Your generosity is vital and we are very grateful for it.

Trusts and Foundations

Anthony Family Trust
Buddhist Compassion Relief Tzu Chi Foundation
Crommelin Family Foundation
English Family Foundation
Flannery Foundation
Forde Foundation
John T Reid Charitable Trusts
Lord Mayor's Community Trust Brisbane
Mater Foundation
Mercy Foundation
Morgans Foundation
The Ian Potter Foundation
The John Barnes Foundation
The Pratt Family Foundation

Businesses, Schools, Organisations and Individuals

4510TV
612ABC
Absolute Dental Care
A Celebration of the Female Form
Alison Muir
Allens Lawyers
All Hallows' School Brisbane
Australian Alliance to End Homelessness
Bank Mecu

BHP Billington Petroleum Employee Matching Program
Bicycle Queensland
Brisbane Convention and Exhibition Centre
Brisbane Boys College
Brisbane Grammar School
Brisbane Times
Bunnings Warehouse Cannon Hill
Bunnings Warehouse Stafford
Carol's Gift Baskets
Catholic Women's League, Corinda Graceville Chapter

Chris Harkin
Christian Brothers Oceania Province
Collier Creative
Colour Chiefs
Combined Womens Refuge Group
Commercial Images
Community Business Australia
Connect 2 Employment
Councillor Helen Abrahams
Councillor Shayne Sutton
Councillor Steve Griffiths
Daryl Clifford
Dianne Jeans
Ditzzy Dames of Drewvale
Eagers Holden
Edmund Rice Network
Embellysh Photography
Everyday Hero – various supporters
Firefly Lighting
Gabrielle and Peter Chisholm
Girl Guides Queensland
Givit
Grill'd West End
Gwenneth and John Roberts
Hidden Door, Sydney
Human Technologies
Infinity Holidays

Intuit Works
James Stewart
John Bird
Kay Johnston
Kedron State High School
Keperra Sanctuary Aged Care Knitting Circle
Lars Vester
Leontine Circle
Lori Rubenstein
Lorraine Gorman
McDonalds Bracken Ridge
Madonna McGahan
Marcia's on Montague
Minter Ellison
Moggill Markets
Moonlight Magic Dinner Dance guests who donated to cover the cost of supported tickets
Morgans
Ms Jackie Trad MP
Mt Alvernia College, Kedron
Mt Maria College, Mitchelton
Murri Watch
NAC Consulting
New Farm Neighbourhood Centre
News Limited
Nia Dance Community of Brisbane
Oakleigh State School
Oswald Brothers South Brisbane
Oz Harvest
Pat Foley Photography
Peter Steele, Medico Legal Insurance Group
Plus Dry Cleaners
Pondera Physio & Pilates, West End
Prince Charles Hospital Social Work Services
Queensland Council of Unions
Queensland Domestic Violence Services Network
Reel Image Video Production and Multimedia
Residential Tenancies Authority
Rio Tinto Energy

River City Ballroom
Robert Perrier
Rose Heraghty
Salvation Army
Savvy
Second Bite
Senator Claire Moore
Services Collaborating for Young People
Signal Flare
Sisters of Mercy, Brisbane
Soul Vision Films
South Bank Corporation
Southbank Institute of Technology
Southside Toyota
Souths Leagues Club
State Library of Queensland
Stephanie Barlow
St Joachim's Primary School, Holland Park
St John's Community Transport Service
St Laurence's College, South Brisbane
St Margaret's Anglican Girls School, Ascot
St Mary of the Cross Primary School, Windsor
St Mary's in Exile, South Brisbane
St Vincent De Paul Society of Queensland
St Vincent's Private Hospital, Brisbane
Sunshine Dry Cleaners
Swags for Homeless
Tender Disposals
The Framers
The Honourable Kevin Rudd 26th Prime Minister of Australia
The Other Green Bagz
Thiess
TransitCare
Transport and Allied Insurance Services
Uncle Des Sandy
Uncle Sam Watson
Warburton Butcher
West End Community Childcare Centre

Westender
Willy Prince
Winter Angels
Womens Group of the Church of Jesus Christ of Latter Day Saints
Yeronga State High School
Zaks Menswear
Zonta Club of Brisbane
Zonta Club of Brisbane East
Zonta Club of Brisbane North
Zonta Club of Brisbane River

Our volunteers are an important presence in our activities that aim to build social inclusion within the community. Their efforts are highly valued by the individuals and families we support.

Amber Baillie, Angela O'Hanlon, Anjulee Singh, Anthony Hottes, Anthony Radford, Belinda Small, Bikash Chapagain, Biljana Letic, Brandon Lampard, Cameron Harris, Carol Eaper, Casey Gordes, Cassandra Fiorentino, Cathy Beggs, Cathy McGovern, Celia Sargent, Christian Douglas, Daniel Aring, Daniel Robertson, David Shaw, Dean Rogers, Delores Creevey, Elizabeth Gillan, Emily Fong, Emily Sam, Gabrielle Chisholm, Gabrielle Deed, Gladys Eade, George Porter, Gillian Spicer, Gordon Martin-MacKay, Greta Beaverson, Dr Hope Paton, Jamie McPherson, Jeanette Tyler, Jennifer Spoto, Jenny Dex, Jo Marsh, Jo Taylor, John Brough, Jordan Martin-Mackay, Joy Reiken, Judy Draper, Juliet Brooker, Kate Doolan, Kate Flamsteed, Kathleen Condon, Kathy Donely, Kathy Schulz, Katrina Brockhurst, Katrina Humphreys, Kenneth Wan, Kristine Bentley, Kyal Furniss, Lesley Yates, Lester Stimpson, Lin Lin Ho, Lisa Cattanaach, Lisa Jensen, Louis Tumminaro, Louise Wegner, Lucy Miles, Lynette Letic, Mandie Horan, Margaret Gamble, Margot Lamond, Maria O'Connor, Maria O'Neill,

Marie McCreesh, Marilen Espeso, Mary MacMahon, Mary Sheehan, Mary-Anne Behm, Matthew Lonczar, Maya Mohan, Michael Belcher, Michael Deed, Michele Mullins, Mo Darbas, Nadine Abou Eisha, Nancye Read, Nerida Hackett, Nick Vallis, Orlaith Gallagher, Pamela Gaw, Patricia Vaughan, Petrina Schull, Pip Causon, Priscilla Cook, Rebecca Brilleman, Rebecca Tweedy, Robert Perrier, Ronald Sherwood, Rosemary Stoker, Sandra Aring, Sarah Osborn, Sayedsivash Tayefi, Scott Strong, Sebastian Robbins, Shane Crotty, Shari Revie, Sonya Keep, Sue Andersen, Teresa Smyth, Theresa Collins, Therese McGowan, Tisha Alonzo, Victoria Howard, Yvonne Dunne.

The Christmas Hamper Appeal was once again strongly supported by the local community. On Christmas Eve, 224 volunteers helped to pack and deliver a record number of **496 food hampers**. We received \$20,582 in donations and hundreds of non-perishable food items to make it all possible.

We acknowledge and thank St Mary's, an independent faith community and the West End community for their ongoing commitment and generosity in supporting our work.

From all of us, thank you.

Photos from left: 500 Lives 500 Homes Volunteers Bonnie, Melody and Mick; Business Services Volunteer Pip; Micah Projects' Hayley, Naomi and Kylie holding up the beautiful quilts donated by the 'Ditzzy Dames of Drewvale'; 'Hampers Cheers' as the 2013 Christmas Hampers are packed and ready for wrapping and delivery.

THANK YOU



Above: Illustration by Jonathan Bentley.

We appreciate the flexibility this gave us. However with an increasing number of young children within single parent and two parent families now homeless or vulnerably housed, supporting women, children, fathers, partners and extended family members who are at risk is one of our strongest priorities. Of the over 1,500 people identified during the 500 Lives 500 Homes campaign, for instance, 537 were children in families, with almost half of those under five years. We are very grateful to the Flannery Foundation for helping us to respond to this need much sooner than we could have otherwise done.

“The whole mission of Micah delights me, all the giving and caring people there helping others is amazing even though it makes me feel inadequate when all I do is write cheques. I know people say without the cheques they can't help the others, but I know the people in the front line would be there anyway. They are truly inspiring.” Peggy Flannery.

SPECIAL PARTNERSHIPS

Over the years Micah Projects has been fortunate to have the financial support of some very special partners, without whom many of our activities could simply never have gone ahead. We will be forever indebted to them for their long term commitment to helping, in the most practical way, people who are homeless and vulnerable. The **Morgans Foundation** has supported us almost from the beginning, and has most recently committed another \$25,000 a year for three years. The **Crommelin Family Foundation** and the **Medico Legal Insurance Group** have been our constant friends for many years. We have been delighted to form new partnerships with organisations like the **English Family Foundation** and the **John Barnes Foundation**, whose significant financial support has empowered initiatives like the Moonlight Magic Dinner Dance and our project to create pathways to employment and training for vulnerable people. Thank you to you all.

THE FLANNERY FOUNDATION

Thanks to the generosity of the Flannery Foundation, Micah Projects is now further along the path towards developing a new site for a Wellspring Hub for children and families. The Flannery Foundation was established by Brian and Peggy Flannery to give a helping hand to those in the community who need it most. Although they have a particular passion for helping women and children who are homeless, they wanted Micah Projects to allocate their donation of \$30,000 wherever it was needed most.

ANTHONY FAMILY TRUST

When David Anthony saw a current affairs report earlier this year about a family who were living in their car, and the work that Micah Projects was doing to try to assist them, he decided he needed to do something to help. As a father of three, he knew how important it would be to make sure the children involved were in a more positive environment as soon as possible. David is a property developer, with a particular focus on developing affordable housing under the Federal Government's National Rental Affordability Scheme (NRAS). He wanted to direct some of his company's profits back to the people for whom the scheme is aimed. Knowing that, even under NRAS, rental costs can still be unachievable for many families, he donates a rental subsidy of \$180 a week on one of his properties, to help a single father get through a difficult period in his life and be in a position to reunite with his 18 month old daughter. Micah Projects assisted the family to furnish the property, and provides the support for the young man to get his life back on track. David's idea has been the genesis for a possible new model for Micah Projects to broker private, public and community collaboration to house vulnerable families for 6 - 12 months until they are in a position to sustain the financial cost of rent. We are very grateful to David for his very generous support and for an innovative idea about breaking the cycle of poverty.



SCHOOLS

We continue to delight in our partnerships with schools, and in the many ways they make a difference to the work of Micah Projects. Whether they are running the BBQ at the Brisbane Homelessness Service Centre; delivering vegetables from their school garden to Brisbane Common Ground tenants; providing accessories and makeup for the Moonlight Magic Dinner Dance; cooking for our weekly Community Meal; or any one of numerous other activities – we are very grateful for their help.

This year we have also seen an increasing number of students working within their own school communities to support what we do, and this has produced many positive outcomes. As a result of some wonderful school-based fundraising projects - such as the Brisbane Boys College Alumni Basketball match - we have received donations which have given us the flexibility to direct funds to the areas of greatest priority. However these same projects have also raised awareness of the level of need in our community, and of the support that is required to address it. Schools like St Laurence's, for example, appoint student ambassadors whose task it is to ensure that all 1,800 participants in their annual Walkathon are informed about their charity of choice and its purpose.

We thank all of the students involved with Micah Projects for their sense of social justice and their commitment to giving back to the community. We acknowledge their principals and teachers, who pave the way for students to be involved.

A special thank you to All Hallows' School Brisbane, St Laurence's College and Bicycle Queensland who each generously donated \$5,000 this year. We also thank Brisbane Boys College, Brisbane Boys Grammar, Brisbane State High School, Kedron State High School, Kenmore South State School, Mount Alvernia College, Mount Maria College, St Elizabeth's Primary School, St Joachim's Primary School, St Joseph's Primary School, St Margaret's Anglican Girls' School, St Mary of the Cross Primary School and St Peter's Anglican College.

Top: St Laurence's College walkathon participants who raised money for charities including Micah Projects.

Above left: Brisbane Boys College' basketball team with Maria and Joanne from Micah Projects. The team raised funds to furnish a home for a family housed through the 500 Lives 500 Homes campaign. Photography: Precious Moments Photography.

Above right: All Hallows' School students delivering gift packs for families to Gemma from Micah Projects.

OUR HEALTH PARTNERS

Micah Projects is deeply appreciative of the partnerships we have formed to deliver integrated healthcare to those who are homeless or at risk of becoming homeless. Our health partnerships recognise that this population has a unique and particular set of healthcare needs.

In Mater Health Services and St Vincent's Private Hospital Brisbane, we have found like-minded organisations with a long history of care for people who are the most vulnerable and marginalised in the community. Underscored by the significant commitment of Greater Metro South and Metro North Brisbane Medicare Locals and Queensland Health, our collaboration allows us to provide improved access to health services and coordination of care. It has included:

- continued funding by Mater Health Services, over nine years, of a community clinical nurse to coordinate healthcare with Micah Projects support teams and visiting GPs;
- funding by Mater Health Services, St Vincent's Private Hospital Brisbane and the John T Reid Charitable Trusts, of a Community Clinical Nurse at Brisbane Common Ground;
- a partnership between Mater Health Services and Greater Metro South and Metro North Brisbane Medicare Locals to fund Micah Projects Homeless to Home Healthcare After-Hours Service - with additional funding from Greater Metro South Brisbane Medicare Local for a Street to Home Community Health Nurse focused on complex care and chronic disease management;
- the opening up of new referral pathways for the people Micah Projects supports, through St Vincent's palliative and aged care services;
- St Vincent's Private Hospital Brisbane, as lead agency of a consortium, receiving funding from Queensland Health for the 'Pathways' Project to improve admission and discharge planning with homeless and vulnerable populations at the Royal Brisbane Womens, Princess Alexandra and Mater Adult Hospitals. Nurses will be employed by St Vincent's Private Hospital Brisbane.

We continue to be grateful for our partnership with the Institute for Urban Indigenous Health (IUIH), which delivers a close working relationship with our Street to Home team. Through the IUIH's excellent referral networks and cultural connections, the Street to Home team can now better access and be supported by Indigenous workers to address healthcare issues, including drug and alcohol-related issues, in the local Indigenous community.

We also acknowledge our valued relationship with the Buddhist Compassion Relief Tzu Chi Foundation, who provide free dental care to people experiencing homelessness.



Above: Buddhist Compassion Relief Tzu Chi Foundation Dental Clinic, 2013.

We thank our health partners for all that has been achieved to date and for the excellent working relationships which have been forged in pursuit of our common goal. We look forward to working together with new and existing partners on the numerous other possibilities that lie ahead.

RIVER CITY BALLROOM

Most new businesses have enough to do when they first set up, without thinking about how they can help other people. However River City Ballroom was determined that, from the beginning, their business should support a local charity.

River City Ballroom, which provides private lessons for partner dancing, was only established in April 2012. However owners Sue Gillingham and Dane Berry put plans in place straight away to support homeless people in the South Brisbane/West End area. "We just don't think, in a relatively affluent society like ours, that people should be without a roof over their heads" says Sue.

Sue and Dane say that many of their clients feel very fortunate themselves, and appreciate being given the opportunity to give something back to the community. After initially asking clients to donate food for Micah Projects Christmas hampers, this year River City Ballroom has allocated the proceeds from the bar and a portion of the ticket sales from their inaugural gala ball. This raised over \$4,700 for us to allocate to the areas of greatest need. We are very grateful that River City Ballroom takes this approach to their business, and thank them for their kindness.



TREASURER'S COMMENTS

Dusty arriving at Parliament House to speak at the Home for Good Launch, March 2014.

Photography: Joanne Mahon.

Yet another busy year for Micah Projects! The financial support from state, federal and local governments grew during the year and we received over \$14.5 million in grant monies, including the funding of individual packages to the people we support. It is positive that there is so much support from the community, with donations exceeding \$220,000.

This year the funding received supported new work such as the expansion of Lotus Place to central Queensland. There was support for people presenting at the Royal Commission. There was the funding provided by the Queensland State Government for the 500 Lives 500 Homes campaign. In addition an economic evaluation of the Homeless to Home Healthcare After-Hours Service was conducted.

Though there is uncertainty in direction of future funding from the different levels of government, in this financial year Micah Projects received support from foundations to assist with service provision.

Expenditure for the year is consistent with the growth in revenue. Salaries and wages represent the largest component of expenditure. Brokerage funds of \$926,522 were expended throughout the year to support the many individuals and families who access our services.

The result for the financial year was a budget surplus of \$102,448. The reserves position at 30 June 2014 is \$277,332. The Board continues to be confident that Micah Projects is in a sound fiscal position.

The Finance unit within the Business Services team facilitates the financial management of the organisation. The Board congratulates Sherryn West and her team, Miseon Kim, Rebecca Jones, Rossana Cossu, Rajkumar Gohain and Gita Abeywardena, for their excellent services. Paul Bellas and Peter Allen from Bellas Accountants remain our external accounts consultants, providing independent review and monthly advice; and Arrow Accountants our auditors. Micah Projects is fortunate to have the services of highly skilled and dedicated members of staff. I have confidence in the strong focus on financial accountability of Micah Projects.

Sue Bradnock
Treasurer

STATEMENT BY MEMBERS

The Board has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The Board declares that:

1. the financial statements give a true and fair view of the financial position of the association as at 30 June 2014 and of the performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements; and
2. there are reasonable grounds to believe that the association will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board.



Chairperson: Michael Kelly
Monday 13 October 2014

Treasurer: Sue Bradnock
Monday 13 October 2014

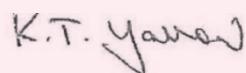
DISCLAIMER

The following financial data was prepared by Micah Projects Inc to provide additional information to the association's members. Micah Projects Inc is solely responsible for the additional information. Accounting Standards and UIG Consensus Views have not been adopted in the preparation of the additional information.

Although we have audited the following special purpose financial report, no audit or review of the additional information has been performed and accordingly no assurance is expressed.

To the extent permitted by law, we do not accept liability for any loss or damage which any person, other than the association, may suffer arising from any negligence on our part. No person should rely on the following financial data without having an audit or review conducted.

We do not accept responsibility to any person for the contents of the following financial data.



Kevin Yarrow
Arrow Accountants, Brisbane
Monday 13 October 2014

STATEMENT OF INCOME & EXPENSES FOR THE YEAR ENDED 30 JUNE 2014

INCOME	this year	last year
Grants (Cmlth) OP - Recurrent	1,635,710.00	1,124,642.00
Grants (Cmlth) OP - Non-Recurrent	0.00	189,398.35
Grants (State) OP - Recurrent	12,042,678.09	11,418,151.50
Grants (State) OP - Non-Recurrent	743,567.22	709,232.78
Grants (Local) OP - Non-Recurrent	115,565.46	3,200.00
Grants - Other	93,084.65	264,160.04
Donations Received	229,589.70	152,714.32
Donations (Public Collections)	38,161.49	41,337.45
Non-tax deductible gifts	0.00	1,200.00
Contributions (Members)	360.00	485.00
Contributions (Public)	2,741.00	252.50
Fees and Charges - Restricted	0.00	400.00
Fees and Charges - Other	2,400.00	2,000.00
Fees and Charges - Sponsorship and Licensing	29,000.00	4,000.00
Ticket Sales	36,703.02	32,687.00
Other/Sundry Income	546,548.77	642,354.25
Unspent Funds Carried Forward	(283,908.49)	114,680.51
Interest - Unrestricted	103,181.44	117,577.53
Gain on Sale - Non-Current Asset	(863.64)	863.64
Insurance Rebate	0.00	50,333.61
Sales of Goods	9,886.19	0.00
TOTAL INCOME	15,344,404.90	14,869,670.48

OVERHEAD EXPENSES

Accountancy	45,745.91	36,875.31
Administration Costs	26,932.55	43,914.07
Advertising	17,215.16	4,150.73
Agency Temp Staff	5,693.14	1,261.00
Audit Fees	28,970.01	24,610.35
Asset Purchased < \$5,000	32,031.14	12,941.46
Asset Purchased Depreciation	55,418.58	179,812.98
Bad Debts	15,048.33	6,307.24
Bank Charges	7,447.05	7,657.28
Body Corporate Fees	0.00	11,176.97
Client Support Services	926,522.04	816,730.67
Client Support Consumables	207,664.91	283,074.85
Computer Supplies	173,179.26	166,078.25
Consultancy fees	253,846.44	90,316.20
Consultancy fees - Concierge BCG	0.00	282,899.00
Consultancy fees - Griffith Uni Project	0.00	77,460.00
Consultancy fees - Parenting Research Project	0.00	44,600.00
Depreciation	75,659.69	54,796.99
Donations	4,050.00	1,300.00
Doubtful debts	10,460.63	0.00
Employment Support	52,248.17	33,119.70

OVERHEAD EXPENSES CONTINUED

BALANCE SHEET

AS AT 30 JUNE 2014

<u>OVERHEAD EXPENSES CONTINUED</u>	this year	last year
Fees and Charges	6,756.57	28,008.05
Fringe benefits tax	26,128.63	0.00
General expenses Fund Raising	614.56	5,639.10
Hire - Plant and Equipment	48,434.65	32,714.80
Health and Safety	8,925.18	6,571.50
Insurance - General	13,018.83	17,547.05
Insurance - Public Liability	3,596.48	341.51
Insurance - Prof Indemnity	17,125.46	14,317.44
Insurance - Volunteers	1,300.04	1,292.36
Interest Paid	1,588.26	2,763.20
Lease Payments	349,108.16	314,191.42
Legal Expenses	19,722.22	7,869.00
Medical Supplies	9,962.85	17,900.03
Fuel and Oil	116,198.68	112,095.81
Insurance	47,196.60	42,662.37
Motor Vehicle Repairs and Maintenance	30,491.17	39,086.47
Motor Vehicle Registration	1,324.59	2,212.87
Management Fee Paid	9,452.59	8,000.01
Meeting and Event Expenses	216,822.21	222,521.31
Other	65,598.32	65,823.01
Postage	27,635.54	12,616.18
Printing and Stationery	129,140.10	121,857.60
Publications and Info Resources	23,871.64	22,553.13
Rates and Taxes	6,237.63	3,932.69
Rent	1,044,146.61	777,676.81
Repairs and Maintenance	174,992.90	289,361.89
Nursing Salaries	324,032.11	297,579.43
Night reception wages 50%	46,989.27	31,211.41
Security	6,296.03	4,510.89
Staff Training and Development	96,860.13	123,421.52
Staff Amenities	34,990.73	32,031.32
Subscriptions and Memberships	21,046.23	12,834.21
Sundry Expenses	19,891.68	11,115.50
Superannuation	749,845.43	685,800.17
Telephone	231,576.20	233,111.98
Travel and Accommodation	89,893.26	130,065.16
Utilities	107,734.44	94,378.20
Volunteer Costs	7,890.10	3,686.34
Wages	8,726,747.88	8,685,891.49
Wages Concierge	279,345.88	0.00
Recruitment Expense	610.99	1,620.00
WorkCover	160,682.82	151,985.54
TOTAL OVERHEAD EXPENSES	(15,241,956.66)	(14,847,881.82)
NET SURPLUS	102,448.24	21,788.66

ASSETS

<u>CURRENT ASSETS</u>	this year	last year
Cash and cash equivalents	3,666,180.42	3,072,370.37
Trade and other receivables	140,985.76	233,658.96
Current tax assets	1,000.00	0.00
Other current assets	57,387.17	60,019.84
TOTAL CURRENT ASSETS	3,865,553.35	3,366,049.17

NON-CURRENT ASSETS

Property, plant and equipment	25,011.18	15,225.11
TOTAL NON-CURRENT ASSETS	25,011.18	15,225.11
TOTAL ASSETS	3,890,564.53	3,381,274.28

LIABILITIES

CURRENT LIABILITIES

Bank overdrafts	0.00	2,297.96
Trade and other payables	534,806.02	750,109.66
Financial liabilities	0.00	9,804.46
Current tax liabilities	0.00	3,989.50
Provisions	1,588,744.96	1,368,881.42
Other current liabilities	1,249,578.79	773,754.18
TOTAL CURRENT LIABILITIES	3,373,129.77	2,908,837.18

NON-CURRENT LIABILITIES

Financial liabilities	0.00	16,089.78
Provisions	240,103.00	281,463.80
TOTAL NON-CURRENT LIABILITIES	240,103.00	297,553.58

TOTAL LIABILITIES	3,613,232.77	3,206,390.76
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NET ASSETS	277,331.76	174,883.52
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EQUITY

Reserves	49,827.66	49,827.66
Retained earnings	227,504.10	125,055.86
TOTAL EQUITY	277,331.76	174,883.52

If you would like to view the full financial statements for the 2013/2014 financial year, please contact Micah Projects.

SUPPORT MICAH PROJECTS



"Having people who care and someone who believes in me makes all the difference."

ANGUS. Photography: Katie Bennett, Embellysh.

Your support will strengthen Micah Projects response to the inequality and injustice impacting the lives of vulnerable members of our community.

Micah Projects works to break the cycle of homelessness, poverty, violence and social exclusion experienced by individuals and families. The high cost of living compounds their vulnerability and accessing affordable stable housing is difficult. We assist people to secure income, housing and health services to meet their basic needs and to build a decent quality of life: where there is adequate intervention and support, there is hope.

Become a member or make a cash donation to help Micah Projects better support people who are excluded or vulnerable.

You can make a secure online donation at www.micahprojects.org.au/donate or complete this form and return it to us.

Yes, I wish to become a member of Micah Projects Inc.

\$5.50 (annual fee inc GST)

Also included is my tax-deductible donation for the amount of:

\$50

\$25

\$100

Other \$

Total amount \$

Name

Address

Phone

Email

Please make cheques payable to Micah Projects Inc or charge my credit card:

Visa Mastercard

Card Number _ _ _ _ / _ _ _ _ / _ _ _ _ / _ _ _ _

Exp Date _ _ / _ _

Name on Card

Signature



CONTACT US

www.micahprojects.org.au

MICAH PROJECTS INC

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PO Box 3449 South Brisbane Q 4101
info@micahprojects.org.au
www.micahprojects.org.au
ABN 76 409 721 192

Twitter @micahprojects

Facebook www.facebook.com/micahprojects

YouTube www.youtube.com/user/micahprojects

Public Transport

Nearest stations:

- Train – South Brisbane or South Bank
- Bus – Cultural Centre Busway Station, South Bank
Bus route 199 to West End

BUTTERFLY PLACE & CATERPILLAR HOUSE

Young Mothers for Young Women (YMYW)

Phone (07) 3013 6000 | Fax (07) 3013 6013
Butterfly Place: 11 Sussex Street, West End, Q 4101
Caterpillar House: 111 Vulture St, West End, Q 4101
ymyw@micahprojects.org.au
www.micahprojects.org.au

WELLSPRING HUB

Working with Families, Women & Children

Phone (07) 3217 2544 | Fax (07) 3217 2679
PO Box 3449 South Brisbane Q 4101
wellspring@micahprojects.org.au
www.micahprojects.org.au

BRISBANE DOMESTIC VIOLENCE SERVICE

Working with Families, Women & Children

Phone (07) 3217 2544 | Fax (07) 3217 2679
PO Box 3278 South Brisbane BC, Q 4101
bdvs@micahprojects.org.au
www.bdvs.org.au

BRISBANE HOMELESSNESS SERVICE COLLABORATIVE (BHSC)

Homelessness to Home Support Services

Phone (07) 3036 4444 | Fax (07) 3036 4400
PO Box 3449 South Brisbane Q 4101
info@micahprojects.org.au
www.bhsc.net.au

LOTUS PLACE

Working with Forgotten Australians

Phone (07) 3055 8500 or Find & Connect 1800 16 11 09
Fax (07) 3844 6706
56 Peel Street, South Brisbane Q 4101
lotus@micahprojects.org.au
www.lotusplace.org.au

LOTUS PLACE NQ

Working with Forgotten Australians

Phone (07) 4724 4410 or Find & Connect 1800 16 11 09
Fax (07) 4772 0011
312 Sturt Street, Townsville Q 4810
lotusnq@micahprojects.org.au
www.lotusplace.org.au

LOTUS PLACE CQ

Working with Forgotten Australians

Phone (07) 4927 7604 or Find & Connect 1800 16 11 09
Swan Office Building, 159 Denison Street
Rockhampton Q 4700
lotuscq@micahprojects.org.au
www.lotusplace.org.au





MICAH PROJECTS INC



Breaking Social Isolation
Building Community

MICAH PROJECTS INC

Phone (07) 3029 7000 | Fax (07) 3029 7029

Ground Floor, 162 Boundary Street, West End Q 4101

PO Box 3449, South Brisbane Q 4101

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