

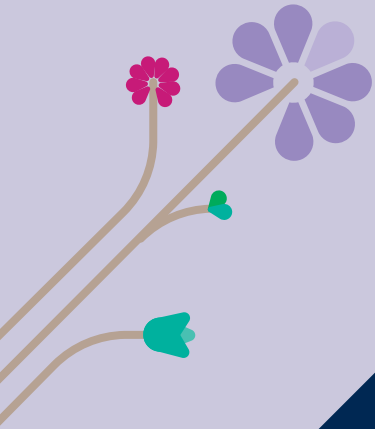


MICA H PROJECTS

Breaking Social Isolation
Building Community

IMPACT REPORT

2024-25



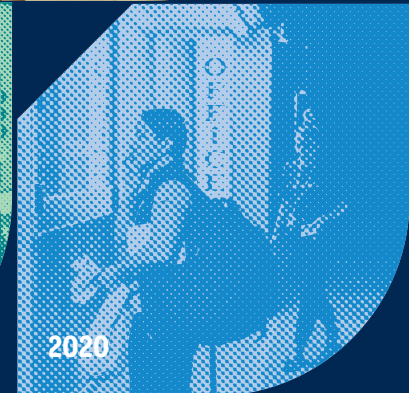
2025



2010



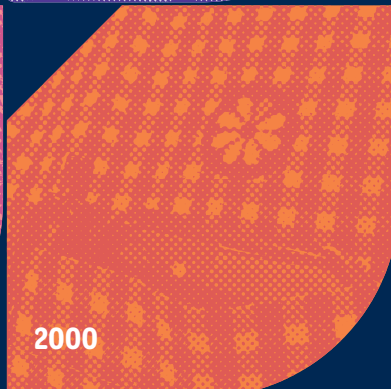
2015



2020



1995



2000



2005

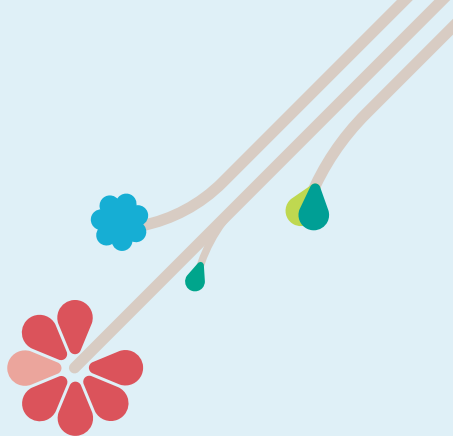
30
YEARS

Our Board	1
Organisational Impact	3
Inclusive Health Partnerships	4
Home for Good	7
Lotus Services	8
Wellspring Women, Children and Families Hub	11
Domestic and Family Violence	12
Wellspring Women and Girls' Health Hub, Caboolture	15
Supportive Housing and Sustaining Tenancies	16
Social Enterprise Cafés and Community Connections	19
Systems Change	20
Across the Lifespan	22
Thank You to our Community	25
Our Organisation	29

Acknowledgement of Country

We acknowledge and pay respect to the traditional custodians of Meanjin (the Greater Brisbane area): the Turrbal people, the Jagera people, the Yugarapul people, and the Elders both past and present on whose land we walk, work, and live. We recognise that sovereignty of their land was never ceded.

Our Board



Damien Atkinson
Resigned 7 April
Patrick Silvey
Jemma Venables
Alison McRae
Resigned 4 April

Debora Jackson
Chair
Megan Giles
Mark Thomson
Cherie van Wensveen
Resigned 24 April

As the housing crisis continues to escalate in our communities and within an environment marked by increasing demand and persistent systemic challenges and changes in government policies, Micah Projects has continued to grow its impact, delivering even more support to those experiencing housing insecurity, disadvantage, and social exclusion.

With a notable increase in referrals and brokerage activity, Micah Projects faced significant pressure yet remained unwavering in its capacity to respond with compassion, professionalism, and determination.

Micah Projects’ purpose and values remains at the heart of all that is achieved.

— *Debora Jackson, Chair*



2025 marks 30 years of Micah Projects.

Much has changed, our unwavering commitment to social justice and upholding the rights of people remains the same. We are firm in our commitment to community, and to delivery of quality services, to be a bridge and hope in the face of personal and structural inequality that is growing in our community and our country.

30 years is a celebration of our community; a community of individuals and families who have trusted us into their lives, local and



city businesses, churches and faith groups, schools and student groups, individuals, philanthropic donors, funding bodies, researchers, government, and volunteers.

It is with gratitude and a great sense of purpose that we celebrate our 30 years.

Please see the back of this report for details about Micah Projects milestones and key activities over 30 years.

— *Karyn Walsh, CEO*



30,691 PEOPLE connected with Micah Projects across all services with 140,572 instances of support

1,436 PATIENTS supported at the Inclusive Health and Wellness Hub



12,380 WOMEN supported by Domestic and Family Violence Services

78,228 NIGHTS of crisis accommodation brokered for families and individuals

16,425 MEALS cooked at Hope Street Café and distributed through Micah Projects services

6,974 PEOPLE supported at the Homelessness and Housing Hub

1,335 PEOPLE engaged through Lotus Services

204 PEOPLE supported through Find and Connect

236 HOUSING SETUPS for families and individuals

8,436 APPOINTMENTS attended at the Inclusive Health and Wellness Hub

2,371 INSTANCES of assertive outreach by Street to Home to people on the street

Organisational Impact

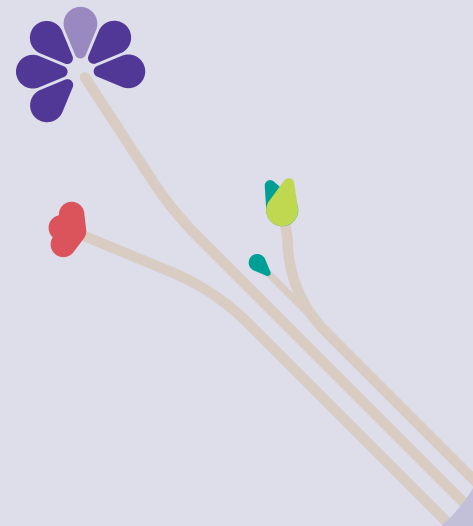
A snapshot

Through partnerships with people experiencing inequality, other community organisations, researchers, policy makers and government, we at Micah Projects seek to learn how data can guide our collaborations, services and build new ways of working that transform systems into integrated catalysts of equity, redress and justice.

This year, we have continued to focus on:

- a Housing First Approach to address homelessness
- supporting and giving voice to children and family experiences
- deepening partnerships for reducing inequality in Brisbane
- strengthening pathways in training and employment
- embedding parents as stakeholders in the child protection system through the Family Inclusion Network.

We focus on breaking down silos and creating change that lasts, rather than a fixed pathway that becomes disconnected from external change environments. We continue to strive to create justice and respond to injustice in the lives of individuals, women, children and families, while promoting equality, inclusion and acceptance.





Inclusive Health Partnerships

Health and housing

Our Inclusive Health Partnerships are expanding through ongoing collaborations and the formation of new partnerships. Together, we are committed to improving health and housing outcomes for people experiencing homelessness, whether living on the streets, in parks, motels, or facing social isolation in community housing or boarding houses.

We recognise the strong connection between homelessness, social isolation, and poor health, and how these factors can worsen existing conditions or give rise to new health issues. Every day, we work alongside individuals and communities at risk to improve health outcomes.

Thank you to our funders, consortia, partners and collaborators

Brisbane South Primary Health Network, Brisbane North Primary Health Network, Queensland Health, Buddhist Compassion Relief Tzu Chi Foundation, Working Together to Connect Care, Homefront Mater Hospital, Homefront Princess Alexandra Hospital, Mission Australia, St Vincent de Paul, Women's Health and Equity Queensland, Communify, Queensland Positive People, YFS, Institute of Urban Indigenous Health, Bric Housing, The Park Hotel, 3rd Space Greenslopes House, The VacSeen Project.

Services, programs and support

Inclusive Health and Wellness Hub (IHWI). Medical, dental and wellness treatment and prevention, in partnership with Tzu Chi Foundation. Nursing and GP in reach at 15 Hope Street, South Brisbane. Social Work in General Practice Pilot: Supporting participants accessing GP support to navigate complex systems and receive more targeted support, in partnership with Brisbane South PHN.

Home & Healthy Program. Support for people experiencing severe and/or persistent mental illness. This program is delivered by Micah Projects, YFS (formerly Youth and Family Services) and the Institute for Urban Indigenous Health (IUIH).

NURSE-LED SUPPORT

5,201 OCCASIONS of direct nursing care across day and night

211 POPUP CLINICS

183 Hep C (14 locations)
26 Syphilis
2 Diabetes

732 INDIVIDUALS received nursing care through the mobile health van

292 during the day
440 at night

179 WOMEN received Nurse Practitioner support through Domestic and Family Violence and Homelessness Service

30 PEOPLE supported with Palliative Care

CAREFINDER PROGRAM – AGED CARE NAVIGATORS

238 PEOPLE supported with over **8,467** services and activities

INCLUSIVE HEALTH AND WELLNESS HUB

1,436 PATIENTS at the hub

8,436 HEALTH APPOINTMENTS attended: GPs, nurses, nurse practitioners, allied health, diabetes educator and podiatry services

361 DENTAL APPOINTMENTS provided free of charge

2,272 WELLNESS APPOINTMENTS attended: myotherapy, shiatsu massage, relaxation, massage, reflexology and acupuncture

76 REFERRALS to the Social Work in General Practice pilot

HOME & HEALTHY PROGRAM

179 PEOPLE experiencing mental health challenges and homelessness supported.
4,696 service contacts

WORKING WITH HOSPITALS

326 PEOPLE provided **6,661** episodes of care through the Hospital Partnership Program

120 Prince Charles Hospital, and Royal Brisbane and Women's Hospital

112 Princess Alexandra Hospital

94 Mater Hospital

Carefinders – Aged care navigators. Helping older people, including Forgotten Australians, navigate aged care systems. This work is part of a consortium comprising Communify, Queensland Positive People and the Institute for Urban Indigenous Health.

Working with Hospitals. Coordinated support to people with complex needs who present to the Royal Brisbane and Womens, and Prince Charles hospital emergency departments, collaborations with Princess Alexandra and Mater hospitals to deliver coordinated support for people who frequently visit emergency departments.

Nurse-led clinics:

- **Domestic and Family Violence and Homelessness Services.** Nurse practitioner candidate support for women who have experienced domestic and family violence, or experiencing homelessness.
- **Pop-up clinics.** Vaccinations, screening, specialist services.
- **Street to Home.** Direct outreach in the streets and motels, visits to social housing and boarding houses.



SUSTAINING TENANCY

314 PEOPLE supported to sustain their tenancy

ASSERTIVE OUTREACH CRISIS SUPPORT – INDIVIDUALS

1,145 INDIVIDUALS in crisis
736 ROUGH sleeping
4,778 INSTANCES of after- hours support

ASSERTIVE OUTREACH CRISIS SUPPORT – FAMILIES

760 FAMILIES and 1,435 CHILDREN received crisis support

BRISBANE EMERGENCY OUTREACH RESPONSE (BEROS)

195 YOUNG PEOPLE supported
7,121 HOURS of support
86,405 KMS of safe transfers

CRISIS ACCOMMODATION

78,228 NIGHTS of Crisis accommodation brokered for individuals and families
17,511 individuals | 60,657 families

HOUSING AND HOMELESSNESS HUB

6,974 PEOPLE supported at the Housing and Homelessness Hub

HOUSING SETUPS

152 FAMILIES | 84 INDIVIDUALS

Brisbane Emergency Response Outreach (BEROS). A component of a partnership with Community Living Association, Micah Projects (after hours) and Department of Families, Seniors, Disability and Child Safety.

Supporting young people in care of the Department of Families, Seniors, Disability Services and Child Safety through safe and after hours support across Brisbane, Moreton Bay and Sunshine Coast.

Home for Good

Housing and homelessness

“We’re people who fled violence, survived trauma, battled addiction, lived with disability and illness. We are mothers, fathers, carers and young people, all left waiting for help that takes too long, if it comes at all. Emergency accommodation is not care, it is crisis containment. And for too many of us, is the only option left.”

— Micah Projects Participant

Over 2024–25, Micah Projects responded to vulnerable and at risk individuals and families through assertive outreach, hub-based services, crisis accommodation, and tenancy sustainment, assisting individuals and families experiencing homelessness or housing instability.

Micah Projects also continued to maintain 24/7 crisis response operations, delivering co-ordinated responses and including accommodation placements.



Delivering a continuum of service: accommodation, housing, healthcare

Sustaining Tenancies. Wrap-around support for people to maintain a tenancy after they are housed.

Street to Home. Street to Home. Assertive outreach support and nursing care, 24/7, 365 days a year for individuals and families experiencing crisis, domestic and family violence or sleeping rough, in cars, or motels.

Housing and Homelessness Hub. Walk-in support and appointments on weekdays. Phone and online support 7 days a week. The Hub delivers wrap around support, advocacy and pathways to health, social and other support.

Families to Home. Assistance and housing pathways with families in short-term accommodation, including the Immediate Housing Relief program.



Lotus Services

Healing and justice

We continue our journey with people who have experienced institutional childhood abuse in church and government institutions and community agencies or associations and prioritising out of home care.

We recognise that many people who were in institutional and out-of-home care as children, experienced physical, psychological, sexual and/or spiritual abuse, and are seeking support in living with consequences and access to justice.

Each year we also continue our critical work with:

- Remembrance Day events
- Community education campaigns
- Peer support groups
- Support for applicants to the National Redress Scheme
- Strategic collaboration
- Advocacy Circle implementation
- Health and wellbeing support
- Counselling
- One-on-one support services

Lotus Place

A safe place to access peer support and services in Brisbane, Rockhampton and Townsville.

Support and advocacy for recognition of past abuse and the ongoing impact of trauma over a lifetime.

Outreach peer support to nearby communities.

Find & Connect services. Helping people with record searches and genealogical family tracing.

Peer Groups held across 9 Queensland communities: Atherton Tablelands, Bundaberg, Cairns, Charters Towers, Gold Coast, Gympie, Mackay, Moreton Bay, The Burdekin.

FIND AND CONNECT

294 PEOPLE received assistance with record search and genealogical family tracing

REMEMBRANCE DAY

7 REMEMBRANCE DAY EVENTS held state-wide, attended by **140 Forgotten Australians**

REDRESS

491 PEOPLE engaged
59 APPLICATIONS lodged

\$3,486,000 PAID to people who received an outcome

LOTUS PLACE

1,741 PEOPLE engaged through Lotus Place



LOCAL LINK PROGRAM

41 GP SESSIONS | 105 REFERRALS

Local Care Program

An innovative pilot initiative that provides long-term healing and recovery support for victim-survivors of domestic, family, and sexual violence, including childhood sexual abuse. This work is delivered through a consortium comprising Centre for Women & Co, YFS and Micah Projects.

Local Link Program

Domestic and family violence, sexual violence and child sexual abuse training and support to GPs across the Brisbane South Primary Health Network.

Redress Services. Supporting people through the National Redress Scheme (applications and navigating process).

LOCAL CARE PROGRAM

25 VICTIM-SURVIVORS supported with healing, redress and recovery





HEALTHY AND SAFE START

151 PREGNANT WOMEN AND FAMILIES supported over 3,551 episodes of support

54 identified as First Nations

117 received specialist homelessness and housing support response

70 received a specialist domestic and family violence response

57 received specialist antenatal and family support

FAMILY CONNECTIONS

68 FAMILIES supported

45 Brisbane

23 Caboolture

Delivering Integrated Services

Children and Families Hub, Hawthorne

- Supporting parents with access to resources and community services.
- Providing children aged 0 – 5 years with a centre-based early childhood program, supporting connection between children and parents with support playgroups, and outreach to families with children in motels.
- Partnering with Children’s Health Queensland to bring child and maternal health services to families.

Healthy and Safe Start

- Supporting vulnerable, high-risk pregnant women, birthing people, and their families, with focuses on perinatal health and pregnancy with women and babies.
- Supporting pregnant and parenting women experiencing domestic and family violence, and homelessness to safety, stability and recovery.
- Supported by Paul Ramsay Foundation.

YOUNG MOTHERS YOUNG WOMEN (YMYW)

YMYW is designed around a two-generational approach, meaning the focus is on both parents and children – working together to strengthen the whole family unit. Whether it’s pregnancy support, child health services, parenting education, or occasional care, the approach helps families access the resources and connections they need to break cycles of disadvantage and trauma.

Young fathers also pursued goals and gained skills through targeted support from a young father’s workers at Caboolture and Redcliffe.

	CHILDREN	WOMEN	FATHERS
Brisbane	108	112	-
Caboolture	54	76	14
Redcliffe	108	96	8

DOMESTIC & FAMILY VIOLENCE

132 CHILDREN AND YOUNG PEOPLE supported

55 FAMILIES supported by Family Pathways

Wellspring Women, Children and Families Hub

- Women, Children and Families
- Domestic and Family Violence Children’s Programs
- Early years intervention and perinatal programs

Wellspring is based on a collaborative network of integrated services that support and respond to women, children and families experiencing poverty and adversity, including homelessness, domestic and family violence and health inequities.

In 2024–25 we launched Australia’s first Family Connections pilot for families facing child protection risks and severe disadvantage, and opened a new Women, Children and Families Hub in Hawthorne, providing a safe, trauma-informed space where families can thrive, connect, and feel supported.

Domestic and Family Violence – Integrated Programs

Family Pathways Program. Providing short-term holistic support to families to reduce a young male’s use of adolescent-to-parent violence towards their female protective caregiver in the home.

Children and Young People (CYP). Promoting the safety and wellbeing of children, and caregivers who have experienced domestic and family violence by providing child-focused, trauma-informed support.

Early Intervention and Perinatal programs

Young Mothers for Young Women (YMYW). Providing early intervention for young pregnant and parenting women, their children and partners for women under the age of 26 (Brisbane) and under the age of 20 (Caboolture and Redcliffe).

Family Connections. An 18 month early intervention program based on Diane DePanfilis’ evidence-based program. Supporting families to build their capacity, harness their strengths, and reduce parental stressors that

impact child safety and overall family functioning. It offers tailored, in-home family support.

Family Connections is in partnership with University of Queensland School of Social Work and Midwifery. Funded by Queensland Department of Families, Seniors, Disability Services and Child Safety.



Funders, partners and collaborators.

Queensland Health, Department of Families, Seniors, Disability Services and Child Safety, Hand Heart Pocket and Paul Ramsay Foundation



Domestic and Family Violence

Pathways to safety
and enhanced accountability

“Thank you for your all of your help and assistance. I still have a long way to go, but I’m forever grateful for everything that you have done for me. Just you being there listening to me, giving me so much advice and helping me was amazing.”

– Micah Projects participant

In 2024-25, Brisbane Domestic and Family Violence Service (BDVS) improved support for women and families experiencing violence by working directly with local family services, police, and courts. With other community organisations and a network of specialist organisations, they’re supporting broader reforms, improving support and making it easier for people to get the help they need.

For more information about Brisbane Domestic and Family Violence Services please refer to the Digital Impact Report.

Specialist domestic & family violence services — from crisis to recovery

Confidential support and advocacy. To community members from diverse backgrounds, mostly women. Providing access to support and increased safety from intimate partner or family violence.

Men’s behaviour change groups. Providing an opportunity to reflect on beliefs, attitudes, value and choices leading to using violence, whilst offering victim survivors an opportunity for support and safety.

High risk and specialist team. Enhancing safety, and strengthening protection and support for women and their children.

Specialist DFV services.

- Referrals to safe, stable accommodation and refuge.
- Psychoeducation and information.
- Risk assessment and safety planning.
- Support and advocacy.

HOUSING CONNECTORS PROGRAM

53 WOMEN supported into stable and sustainable housing after experiencing domestic and family violence in their recovery journey

9 ADULTS using violence supported into stable and sustainable housing

2,109 WOMEN supported with first response or ongoing planned support

SAFER AND ACCOUNTABLE MEN (SAM)

552 MEN supported

280 SAM Program

252 Sandgate Court

20 Supporting Recovery Care pilot

SAM WOMEN'S ADVOCATE

325 WOMEN supported by SAM Women’s Advocate

FINANCIAL COUNSELLING

136 WOMEN accessed financial counselling over 215 appointments

\$1,233,307 DEBT WAIVED that was accrued due to economic abuse

WORKING WITH POLICE

1,315 VICTIM-SURVIVORS supported by DFV Specialist Practitioners embedded with **10 Police Stations**

783 SUPPORTED in person at a police station

5,544 REFERRALS received by BDVS from the QPS

775 WOMEN supported by a DFV specialist advocate with the QPS Vulnerable Persons Unit

SAFER LIVES MOBILE SERVICE (SLMS)

1,059 WOMEN and **245 CHILDREN** supported in DVConnect safe accommodation

956 REFERRALS from DVConnect

413 RAPID response supports

204 from hospitals | **209** from QPS

315 WOMEN engaged with support into housing pathway planning and safety planning

Brisbane Housing Connectors. Providing planned support and advocacy to support women to access and sustain housing safely as they recover from domestic and family violence.

Safer Lives Mobile Service (SLMS). Delivering 24/7 support through crisis accommodation and housing pathways in collaboration with DV Connect, Queensland Police Service, and hospitals for women and family members leaving domestic violence.

Integrated Services and Community

Working with government services such as health, courts, police, child safety, corrections and housing.

Working with community through connection and referral services, the Spread the Warmth campaign, and Candlelighting Vigils.

Financial counselling. Helping rebuild financial stability after abusive relationships, with funding from Australian Financial Foundation.



WOMEN AND GIRLS HEALTH HUB

103 WOMEN AND GIRLS supported over 172 occasions of service

CO-DESIGNING SERVICES

8 COMMUNITY SESSIONS to co-design and establish services that focus on filling unmet needs

- 80 service providers engaged
- 20 community members engaged

MIDWIFERY

1,185 HOURS delivered of antenatal and postnatal care and support

COMMUNITY LUNCHES

93 PEOPLE attended the weekly community lunch at the Hub



Lifespan and Wellbeing programs

Pregnancy, Antenatal Care and Early Years

Pregnancy care, screenings, nutrition and lifestyle, birth planning.

Children, 6–11 years

Nutrition and growth, immunisations, early development, parenting support.

Adolescents, 12–18 years

Sexual and puberty health, mental health, healthy habits, safety education, vaccinations.

Young adults, 18–25 years

Maternal and hormonal health, reproductive health, mental health, preventative care, healthy lifestyle.

Adults, 25–60 years

Maternal and hormonal health, chronic disease, cancer screening, mental health, healthy lifestyle.

Older Adults, 60+ years

Chronic disease management, mental health, falls prevention, vaccinations, cancer screening.

Wellspring Women and Girls' Health Hub, Caboolture

Improving health and social outcomes

In early 2025, Micah Projects opened a new Women and Girls' Health Hub at Caboolture, funded by Queensland Health. In partnership with our community partners, we work alongside women and girls to help solve problems, navigate systems and provide services that support health and wellbeing, with a focus on people who experience barriers to care, isolation and discrimination.

The hub offers a welcoming, private, women-friendly space for health and related services and includes medical, nursing, counselling social support and specialist services.

Thank you to community partners delivering services:

- True, relationships and reproductive health
- Women's Health and Equality Queensland
- Respect Inc.

Connecting women and girls to resources, opportunities and providing tailored age-appropriate supports

Social support, providing services for homelessness, domestic violence, and mental health.

Community connection through group programs.

Holistic support, including wellbeing and mindfulness activities.

Clinical Care through collaboration in clinic, outreach, nurse-led.

Funders, partners and collaborators

True, Women's Health & Equality Queensland, Respect Inc., Queensland Health, Caboolture Community Care, Queensland Police Service, CADA, Footprints, Children's Health Queensland, Jabani Jinna Indigenous Corporation





Supportive Housing and Sustaining Tenancies

Preventing the cycle of homelessness

Our Supportive Housing and Sustaining Tenancy teams provide outreach housing support and tailored support to tenants across the Brisbane region. We focus on tenants at risk of homelessness, women and children under the age of 5 years, and people making the transition from homelessness to having a tenancy in a supportive housing program, such as those residing in Brisbane Common Ground and Keeping Families Together programs.

Our goal is to prevent eviction and help people to develop their capacity to maintain stable housing and improve their quality of life.

Housing first approach and wrap-around support

Supportive Housing, Hope Street. Tenancy and wrap-around support to help people maintain long term and permanent housing at Brisbane Common Ground.

Keeping Families Together. Using the two-generational approach parents and children across the Brisbane region are supported to have a home through the 'Housing First' approach and by adapting supportive housing.

Homestay. Preventing homelessness by working with Micah Projects' Homelessness Hub, supporting families transition from homelessness to home outreach. Dedicated team responding to pregnant and parenting women and children under 5 years. Supporting individuals through the Housing and Homeless Hub and Street to Home.



KEEPING FAMILIES TOGETHER

21 FAMILIES with 24 adults and 49 children (under 18) supported to sustain tenancies and prevent the cycle of homelessness

HOMESTAY SUPPORT SERVICE

603 PEOPLE and **198 FAMILIES** supported across all Micah Projects services, including **305 children** and **298 adults**

115 FAMILIES supported through the Supportive Housing and Sustaining Tenancies team, including **215 children** and **139 adults**

SUPPORTIVE HOUSING, HOPE STREET SOUTH BRISBANE

146 PEOPLE have access to support and safety in housing 24/7, 365 days a year, **101** received direct support



PAY IT FORWARD

In 2024-25, our ‘Pay it Forward’ food and beverage initiative became a stronger intersection point for community members to participate in a cycle of unconditional goodwill, creating a ripple effect of kindness without obligation.

\$14,585 CUSTOMER DONATIONS



UNITED ARTISTS PROJECT

The United Artists Project supported new and emerging artists through exhibitions at Hope Street Café.

98 COMMUNITY ARTISTS
\$7,148 EXHIBITION SALES

EMPLOYMENT & TRAINING

1,614 HOURS of volunteer engagement through community connections lunches, programs and Hope Street Cafés

11 TRAINEES supported

5 employed

3 graduates permanently employed at the Hope Street Cafés

NOURISHING FOOD

16,426 MEALS made and distributed through Micah Projects’ services, supporting individuals and families

1,948 MEALS prepared and served at weekly community lunch in West End



Social Enterprise Cafés
and Community Connections

Connection and inclusion

“I heard about the traineeship through the Romero Center. I didn’t have any experience of working in the kitchen before, so I saw the traineeship as an opportunity to learn and grow. I have gained confidence in my abilities and feel more prepared for future challenges.”

— Chollastic, Graduate, Hope Street Cafe

Hope Street Café is operating in both South Brisbane and West End. These are safe and inclusive spaces where connection and inclusion are formed through meaningful connection.

Our social enterprise cafés integrate training, employment, hospitality and volunteering for the lives of people facing adversity while fostering an inclusive and just community.

Through our Community Connections programs, we continued providing weekly free community meals, regular art exhibitions and open mic nights. Shared meals and creative arts can reduce loneliness, create community connection and reduce social isolation.

We support our service delivery teams with nourishing meals to individuals and families in motels and in community housing.



Funders, partners and collaborators
Food Connect Shed, Queensland Government Department of Trade, Employment and Training, Souths Leagues Club, Common Ground Queensland, Oz Harvest Second Bite, Street Smart Australia, Bellissimo Coffee, Social Traders, QSEC



Systems Change

Micah Projects is committed to promoting equity and equality. Exclusion, poverty, injustice, homelessness and social isolation are experiences that can only be solved by collective efforts. In addition to providing responsive services, Micah Projects is dedicated to collaboration and innovations that help make lasting change to social and cultural systems that perpetuate exclusion, inequity and inequality.

HAVING A VOICE!

Families in crisis accommodation

Families living in crisis accommodation had the opportunity to share their experiences in a forum with the Queensland Government, Minister for Housing and Public Works, Sam O'Connor.

20 FAMILIES participated.

Brisbane Domestic Violence Service, Resound Voices of Experience Group

Contributions to reform initiatives include:

- Non-fatal Strangulation Review, Queensland Law Reform Commission
- Queensland Police Service experience and risk assessments, Griffith University
- Queensland Health update the Domestic and Family Violence framework, KPMG
- Keeping Women Safe from Violence evaluation, University of Queensland Nursing Research
- Panel sharing experiences, Micah Projects' Organisational Days.

PARENTS AS STAKEHOLDERS IN CHILD PROTECTION SYSTEMS

Micah Projects Family Inclusion Network (SEQ) works in partnership with parents who have experienced and engaged with the child protection and family support systems, and the department responsible for child safety, to ensure parents are heard as stakeholders.

Consulted on:

Counselling and intervention support, KPMG

Lived Experience in Community Service micro credential, TAFE

Development of Queensland's first Statewide parent survey of parents involved with the child protection system. **210 responses received**

Contributed to:

'Supporting parents with cognitive disability Report' Queensland Public Advocate

'Draft Lived Experience Framework' Queensland Families and Children's Commission

Participated in:

Queensland Parents' Advisory Committee

Global Day of Parents 'Hope Starts Here' discussion. **145 attendees**

Workshop on the Charter of Rights for Parents. **21 community sector and government representatives.**

Q&A sessions in 2 regions, for **36 students on placement**

'Parents as Partners' training, for **55 new Child Safety Officers (CSOs)**

'Workforce of the Future' residential care workshop, for **80 attendees**

Keynote panel at 'Building Caring Communities Conference', Brisbane, with Cornell University Residential Child Care Project, Life Without Barriers, Alambi Care, and Uniting Care, for **200 attendees**

COLLABORATION FOR CHANGE

Homeless to Home Healthcare Network

Met with attendees from government, non-government, community organisations, health services and tertiary institutions, along with participants and voices of lived experience. **3 forums** were held.

Brisbane Zero

Launched the Youth Coordination Group with nine youth services as part of the Brisbane Zero collaborative.

688 people experiencing homelessness completed the Australian Homelessness Vulnerability Triage Tool (AHVTT) making human experiences visible within the system.

This list informed advocacy discussions, the Brisbane Zero Forum with **220 sector attendees** and key insights for local, and Statewide and international presentations with attendees from nearly **30 countries**.

Roundtables and Collaborations

15 STAFF and **7 PARTICIPANTS** contributed to the Brisbane North PHN Homelessness Health Needs Assessment.

19 ATTENDEES participated in a post-release roundtable forum findings workshop

65 ATTENDEES participated in 'Healthcare and Homelessness as a matter of equity' forum, Rosanne Heggarty

67 ATTENDEES participated in 'Pathways to health equity' forum, Dr Amanda Stafford.

Across the Lifespan





WE ARE MOBILISE

We are deeply grateful for the **\$94,000 in funding** received for crisis accommodation, which has helped **36 individuals and families** cover upfront rental costs and access safe, secure housing.

Thanks to We Are Mobilise, we were able to secure funding not only for housing, but also for essential wellbeing support for women and children facing homelessness and without financial means.

During Ex-Tropical Cyclone Alfred, they also provided urgent funding that responded to **10 families** to find immediate safety and shelter.

LAUNCH HOUSING PARTNERSHIP– BDVS

Launch Housing provides **\$20,000 annually** for flexible brokerage, delivered in partnership with local homelessness and family violence agencies.

Since inception in 2014:

1,158 PEOPLE supported

353 women | 795 children | 10 men

\$320,444 IN BROKERAGE

THE CALILE HOTEL AND SEALY

We are deeply grateful to The Calile Hotel for choosing Micah Projects as their charity partner during April, May and June.

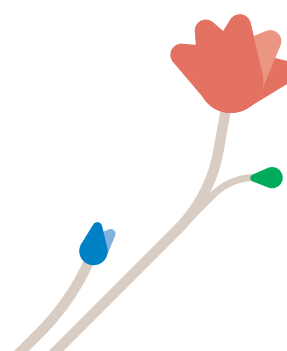
Funds raised will supply **125 beds**, a warm and comfortable place to sleep for people who need it most.

Thank you also to Sealy for providing much needed storage and making beds available at a discounted rate.

\$61,415 DONATED by The Calile Hotel

BUILT

Thank you to Built for their steadfast support of Micah Projects throughout the year. Their help at the new Wellspring Hawthorne Children, Women and Family Hub, the Moonlight Magic Dinner Dance, raising **\$12,100** through the Bridge to Brisbane, and for being so willing and available to help with transport, muscle and kindness, was hugely appreciated.



Thank You to our Community

At Micah Projects, we deeply value the contributions of people and groups across our community who support our work and stand alongside the most disadvantaged members of society. We are committed to equality and diversity, and we work to create a place where people can move beyond poverty, homelessness, trauma, and social isolation. We meet people where they are, with respect, support, and a shared commitment to helping them achieve stability and dignity.

Community involvement complements the support we receive from government funding for the provision of services, helping us to

innovate and provide solutions to problems. Many people across Brisbane share our vision for an inclusive and just society. Whether it's small businesses, schools, corporations, faith communities, individuals and even children, there are many ways to contribute to Micah Projects. Together, we uphold the belief that every person has inherent worth and dignity.

We extend our sincere gratitude to all who contribute and share our vision for a fairer, more compassionate society. Your generosity makes our work possible, and we are truly grateful for your support and partnership.

Australian Government

- Department of Social Services
- NDIS Quality and Safeguards Commission

Local Government

- Brisbane City Council
- Townsville City Council

Primary Health Networks

- Brisbane North PHN
- Brisbane South PHN

Queensland Government

- Queensland Health
- Department of Justice and Attorney-General
- Department of Employment, Small Business and Training
- Department of Families, Seniors, Disability Services and Child Safety
- Department of Housing and Public Works
- Department of Women, Aboriginal and Torres Strait Islander Partnerships and Multiculturalism

Philanthropic Trusts & Foundations

- The John Barnes Foundation
- Morgans Foundation Ltd
- Flannery Foundation
- Edwards Foundation
- Hull Family Charitable Fund
- The Isaacs Foundation
- The Everhard Industries Foundation
- The Metamorphic Foundation
- The Joffstine Foundation
- Hand Heart Pocket
- Paul Ramsay Foundation
- Crommelin Family Foundation
- Payton Foundation Ltd
- APS Foundation
- Lord Mayor's Charitable Trust
- Financial Counselling Foundation
- Ellen Whitty Trust
- Australian Communities Foundation



Australian Government



Queensland Government

MOONLIGHT MAGIC DINNER DANCE

In April, we celebrated the **18th Annual Moonlight Magic Dinner Dance**. It was a magical evening of dancing, fabulous food and meaningful conversation. Special thanks to our amazing and generous sponsors whose support and presence made the evening possible and Savvy who provide the music and fun year on year.

600+ PEOPLE, including participants, danced the night away at Moonlight Magic. Thank you to the businesses and individuals who contributed:

- Platinum:** Adits
- Diamond:** Ethicol
- Gold:** Morgans Financial
- Silver:** Bruce Wallis, Crommelin Family Foundation
- Bronze:** Built, Community Business Australia, Farren McRae, Karen Healy
- In Kind:** MBE West End Printers
- Friend:** P & G Chisholm

FUNDING SUPPORT

- 18 TRUSTS AND FOUNDATIONS**
- 67 GROUPS** (business, church, school and community)
- 459 INDIVIDUALS**

EX-CYCLONE ALFRED

We extend our thanks to the community for their support to help keep people safe while managing their own challenging times. It highlighted the impact of a community which rallies together.

- 35 PEOPLE** supported per night at Kurilpa Hall, West End, offering a safe space to stay out of the weather
- 100 CALLS** per day responded to
- 62 PEOPLE**, including families, assisted to relocate to safety in motels
- 45 PEOPLE** supported who were experiencing domestic violence

Research and Evaluation in 2024 – 25

We continued grounding our work based on evidence, participating in:

Growing Together: two generation approaches with young parent-led families report

Brisbane Housing Connectors Pilot Evaluation

Every Child, Every Woman: Healthy and Safe Start Program Evaluation

A Mixed Methods Evaluation of a Nurse-Led Domestic and Family Violence Service

Home & Healthy Program Evaluation

What does it take and meant to sustain a tenancy and prevent homelessness?

Health, Home, Hope. A research report on Inclusive Health and Wellness Partnerships.

Safer and Accountable Men’s Program Evaluation

AHVT Validation Study

Ontological pleasure: Exploring eating as enjoyment amongst people with experience of homelessness

For more information about the research and evaluation projects please visit our Digital Impact Report.

CHRISTMAS HAMPERS 2024

The cost-of-living crisis continues to leave many struggling to make ends meet; but thanks to the support of the community, Micah Projects was able to distribute Christmas hampers filled with fresh fruit, pantry essentials and Christmas delights, bringing joy and relief to many in December 2024.

- \$45,530 DONATED** for supplies
- 15,894 PANTRY** items
- 1,160 PRESENTS** for children
- 580 VOLUNTEERS** worked together to pack and deliver hampers
- 920 HAMPERS** delivered to individuals, families and rough sleepers

Thank you to local schools that supported Micah Projects’ 2024 Hamper Appeal: Junction Park, Lourdes Hill, Brisbane South State Secondary College, Mount St Michaels College, Padua College, St Joseph’s College, Gregory Terrace, The Gap State High School, Gumdale State School



DONATED ITEMS

31 INDIVIDUALS + 61 ORGANISATIONS donated essential items

SPREAD THE WARMTH CAMPAIGN

In the lead up to Mother’s Day:

- 457 BRAND** new robes donated by community members
- \$2,736 RAISED** for women experiencing domestic and family violence

National Sorry Day

Micah Projects was proud to support Linkup with the Sorry Day Breakfast in May. During a sunlit morning in Orleigh Park, community came together to honour the resilience of Stolen Generation survivors and descendants and show support for their ongoing healing.

Remembrance Day

During Child Protection Week, in September Micah Projects joined with Forgotten Australians and advocates to acknowledge experiences of adult survivors of childhood abuse in institutional settings and say, “never again!”.

Candlelighting Vigil

The annual candlelighting vigil was held in May to acknowledge and remember people who have lost their lives because of domestic or family abuse.



VOLUNTEERS

We thank our community of volunteers for giving time, assistance and support.

37 ACROSS tailored service programs

215 JANE Street Garden

580 CHRISTMAS Hampers

We're also grateful to the many organisations that generously gave their time and resources to support initiatives like Spread the Warmth, Community Lunch, and Christmas Hampers, and are ready to lend a hand when it's needed most. Thank you to Built, Toyota, QIC, John Holland, Deloitte, Queensland Audit Office, Powerlink and Orange Sky.

OUR TEAM

Every day, our dedicated team — including support and advocacy workers, domestic and family violence specialists, community workers, clinical nurses, nurse practitioners, and advocates— meet people where they are in life, responding with dignity, compassion, and respect.

379 EMPLOYEES across 9 service clusters in Brisbane, Moreton Bay, Rockhampton, Townsville

- 91% highlight teamwork as a strength
- 82% recommend us as a great place to work
- 85% view us as innovative

- 9** TRAINEES
- 20** STUDENT PLACEMENTS
- 12** CONTRACTORS



ORGANISATIONAL DAYS

Our Organisational Days, held on 3 and 4 June, provided opportunity for staff to come together under one roof to learn, reflect and reaffirm our shared purpose and strategic direction.

Our Organisation

In 2024-25, we maintained our operations 24/7, 365 days of the year. We made several business improvements to scale up and ensure our sustainability into the future so we continue to support existing, emerging and growing community needs. These efforts amplify our impact, bringing visibility and response to communities facing complex circumstances. We managed \$31 million in additional grant funds in the 2024-25 period, the largest direct assistance from the Queensland Government to date.

Ongoing improvement

Completed an Operational Risk Review and created a new Risk Register to better manage and respond to the complexities of our work.

Upgraded budget and contract management tools to scale up and improve efficiency.

Implemented a new phone system and introduced a new CRM and intranet to improve access and information sharing.

Strengthened IT governance and support to improve data security and efficiency.

Scaling Up

Expanded our vehicle fleet to 122 (up from 80) to reach more people across our community.

Renovated the Wellspring Women and Children's Hub in Hawthorne.

Renovated the Home for Good Hub in West End.

Completed fit-out for the opening of the new Wellspring Women and Girls' Health Hub at Caboolture.

Prepared for introduction of CSNet, a new participant data management system.



MICAH PROJECTS

(07) 3029 7000

Ground Floor, 162 Boundary Street,
West End Q 4101

PO Box 3449, South Brisbane Q 4101

info@micahprojects.org.au

micahprojects.org.au

ABN 76 409 721 192 | ACN 620 134 787

    @MicahProjects

WELLSPRING COORPAROO

Young Mothers for Young Women (YMYW)

(07) 3394 9100

143 Cavendish Road, Coorparoo Q 4151

PO Box 3449, South Brisbane Q 4101

ymyw@micahprojects.org.au

WELLSPRING CABOOLTURE

Caboolture Young Mothers for Young Women (CYMYW)

(07) 5294 9600

19 Morayfield Road,
Caboolture South Q 4510

PO Box 629, Morayfield Q 4506

cymyw@micahprojects.org.au

WELLSPRING REDCLIFFE

Redcliffe Young Mothers for Young Women (RYMYW)

(07) 5294 9600

31 Ashmole Road, Redcliffe Q 4020

rymyw@micahprojects.org.au

WELLSPRING HAWTHORNE

Children and Families' Hub

(07) 3394 9191

WOMEN AND GIRLS' HEALTH HUB

(07) 5294 9670

Level 1, 23-25 George Street,
Caboolture Q 4510

women.girlshealthhub@micahprojects.org.au

BRISBANE DOMESTIC AND FAMILY VIOLENCE SERVICE

Safe, Equal and Respected

(07) 3217 2544

PO Box 3449, South Brisbane Q 4101

bdvs@micahprojects.org.au

INCLUSIVE HEALTH & WELLNESS HUB

Overcoming health inequality

(07) 3013 6050

15 Hope Street, South Brisbane Q 4101

PO Box 3449, South Brisbane Q 4101

admin@inclusivehealth.org.au

inclusivehealth.org.au

FAMILY INCLUSION NETWORK

*Valuing children. Partnering with families.
Embracing diversity.*

(07) 3013 6030

Lv 1, 209 Boundary Street, West End Q 4101

info.fin@micahprojects.org.au

finseq.org.au

SUPPORTIVE HOUSING

At home, safe and supported

(07) 3029 7000

SUPPORTIVE HOUSING- HOPE STREET

info@micahprojects.org.au

KEEPING FAMILIES TOGETHER

kft@micahprojects.org.au

HOMESTAY FAMILIES

families@micahprojects.org.au

WOMEN, CHILDREN & FAMILIES

At home, safe and supported

(07) 3029 7000

families@micahprojects.org.au

HOPE STREET CAFE AND CATERING

Working, learning and connection
catering@hopestreetcafe.com.au

HOPE STREET CAFÉS

0409 905 258

Shop 1, 15 Hope Street,
South Brisbane Q 4101

170 Boundary Street, West End Q 4101

info@hopestreetcafe.com.au

hopestreetcafe.com.au

HOUSING AND HOMELESSNESS HUB

*Working with families and individuals
experiencing homelessness*

(07) 3036 4444

PO Box 3449, South Brisbane Q 4101

info@micahprojects.org.au

LOTUS PLACE

*Adults who experienced childhood abuse
in an institutional setting*

Phone (07) 3347 8500

or Find and Connect 1800 16 11 09

46 Cleveland Street, Stones Corner Q 4120

PO Box 3449, South Brisbane Q 4101

lotus@micahprojects.org.au

LOTUS PLACE CENTRAL QUEENSLAND

Phone/Fax (07) 4999 4300

or Find and Connect 1800 16 11 09

10 Albert Street, Rockhampton Q 4700

PO Box 2159, Wandal Q 4700

lotuscq@micahprojects.org.au

LOTUS PLACE NORTH QUEENSLAND

Phone (07) 4722 8100

or Find and Connect 1800 16 11 09

382 Sturt Street, Townsville Q 4810

PO Box 2027, Townsville Q 4810

lotusnq@micahprojects.org.au

LOTUS SUPPORT SERVICES

*Assistance with National
Redress Scheme Applications*

Phone (07) 3036 4490

426 Logan Road, Stones Corner

PO Box 3449, South Brisbane Q 4101

redress@micahprojects.org.au